

# **REQUEST FOR PROPOSAL (RFP)**

# Supply and installation of Electronic Equipment for AP Fiber Grid Project

RFP No. APSFL/Cisco/408/2020, Dated: 17.11.2020

# **Andhra Pradesh State FiberNet Limited**

NTR Administrative Block, 3rd Floor, Pandit Nehru Bus Station,
Vijayawada – 520 013
Web address: <a href="https://www.apsfl.in">www.apsfl.in</a>

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#### Disclaimer

The information contained in this Request for Proposal document ("**RFP**" or "**Tender**") including any information subsequently provided to the bidders, ("**bidder/s**") verbally or in documentary form by Andhra Pradesh State FiberNet Ltd. (APSFL) or any of its employees or advisors, shall at all times be subject to the terms and conditions set out in this Tender document (as may be amended only by APSFL from time to time).

This RFP is not an agreement and is not an offer to any party. The purpose of this RFP is to provide the bidders or any other person with information to formulate their offers ("Bid"). This RFP includes statements, which reflect various assumptions and assessments arrived at by APSFL in relation to this scope. This Tender document does not purport to contain all the information each bidder may require. This Tender document may not be appropriate for all persons, and it is not possible for the Managing Director, APSFL and their employees or advisors to consider the objectives, technical expertise and particular needs of each bidder. The assumptions, assessments, statements and information contained herein are made considering the intended objectives of the project, and may not be complete, accurate or adequate. Each bidder must therefore conduct their own analysis of the information contained in this RFP and seek professional advice from appropriate sources.

Information provided in this Tender document to the bidder is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. APSFL accepts no responsibility for the accuracy or otherwise for any interpretation of opinion on law expressed herein.

APSFL, their employees and advisors make no representation or warranty and shall incur no liability to any person, including the bidder under law, statute, rules or regulations or tort, the principles of restitution or unjust enrichment or otherwise for any loss, cost, expense or damage which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, reliability or completeness of the RFP, and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way in the selection process as part of this RFP.

APSFL also accepts no liability of any nature whether resulting from negligence or otherwise howsoever caused arising from reliance of any bidder upon the statements contained in this RFP. APSFL may in its absolute discretion, but without being under any obligation to do so, can amend or supplement the information in this RFP.

The issue of this tender document does not imply that APSFL is bound to select a bidder or to appoint the selected bidder (as defined hereinafter), for supporting implementation of the project. APSFL reserves the right to reject all or any of the bidders or Bids without assigning any reason whatsoever.

The bidder shall bear all the costs associated with or relating to the preparation and submission of Bid pertaining to this RFP including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations, which may be required by. All such costs and expenses will remain with the bidder and APSFL shall not be liable in any manner whatsoever for the same, regardless of the conduct or outcome of the selection process.

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# Acronyms

APSFL	Andhra Pradesh State FiberNet Limited	
BG	Bank Guarantee	
BNG Broadband Network Gateway		
CG NAT Carrier Grade Network Address Translation		
DD	Demand Draft	
DHCP	Dynamic Host Configuration Protocol	
DNS	Domain Name System	
EMD	Earnest Money Deposit	
FDMS	Fibre Distribution Management System	
GPON	Gigabit-capable Passive Optical Networks	
GST	Goods and Services Tax	
INR	Indian National Rupee	
IPAM	IP Address Management	
IP MPLS	Internet Protocol -Multiprotocol Label Switching	
IPTV	Internet Protocol Television	
ISP	Internet Service Provider	
LCO	Local Cable Operator	
LD Liquidated Damages		
LLP Limited Liability Partnership		
LoA Letter of Acceptance		
MSO Multiple System Operator		
MTTR Mean Time To Repair/Replace		
NOC	Network Operations Centre	
OEM	Original Equipment Manufacturer	
PBG	Performance Bank Guarantee	
PoC	Proof of Concept	
PoP	Point of Presence	
PSU	Public Sector Unit	
SD Security Deposit		
SLA Service Level Agreement		
SOP Standard Operating Procedure		
SPOC	Single Point of Contact	
USB	Universal Serial Bus	
VAT	Value Added Tax	
GST	Goods and Services Tax	

Acronyms not defined should be interpreted as per general conventions and as per the scope of work mentioned.

#### Introduction

#### 1.1 Invitation to Bid

Andhra Pradesh State FiberNet Limited (APSFL), a fully owned entity of the Govt. of Andhra Pradesh (AP), having its Registered Office at 3<sup>rd</sup> Floor, NTR Administrative Block, Pandit Nehru Bus Station, NH – 65, Vijayawada – 520001, Andhra Pradesh, India, invites responses ("Proposals"/"Bids") to this Request for Proposal ("RFP") for Supply and installation of Cisco Electronic Equipments for AP Fiber Grid Phase I Project. The selected agency has to support APSFL in smooth execution of the project across the state of AP.

Interested bidders are advised to study this RFP carefully before submitting the proposals in response to the RFP. Submission of a proposal in response to this RFP shall be done after careful study and examination of this document with full understanding of its terms, conditions and implications.

Interested bidders may download the RFP from <a href="www.apeprocurement.gov.in">www.apeprocurement.gov.in</a>. Any subsequent corrigenda/clarifications shall also be made available on the same portal. Bid proposals must be received not later than time and date mentioned in the key events and dates. Bid proposals received, in part or full, after the deadline WILL NOT be considered in this procurement process.

#### 1.2 Procedure for Bid Submission

The Bidder shall submit their response through bid submission process on e-Procurement platform at <a href="https://www.apeprocurement.gov.in">www.apeprocurement.gov.in</a>.

The bidders shall submit their Pre-Qualification Bid and Commercial bid online in e-Procurement portal. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their Pre-Qualification, and other certificates/documents with clear readability, in the e-Procurement website. The bidder should sign on all the statements, documents, certificates uploaded in the e-Procurement website, owning responsibility for their correctness/authenticity.

# 1.3 Registration with e-Procurement platform

For registration and online bid submission bidders may contact HELP DESK on <a href="https://tender.apeprocurement.gov.in">www.apeprocurement.gov.in</a> or <a href="https://tender.apeprocurement.gov.in">https://tender.apeprocurement.gov.in</a>.

# 1.3.1 Digital Certificate Authentication

The bidder shall authenticate the bid with the agency's Digital Certificate for submitting the bid electronically on e-Procurement platform and the bids that are not authenticated by digital certificate of the bidder, will not be accepted on the e-Procurement platform.

For obtaining Digital Signature Certificate, you may please contact: Andhra Pradesh Technology Services Limited, Vijayawada <a href="https://www.apts.gov.in/">www.apts.gov.in/</a>

(OR)

You may please contact any Registration Authorities of Certifying Authorities in India. The list of CAs is available in the link provided below.

https://tender.apeprocurement.gov.in/DigitalCertificate/signature.html

#### **1.3.2** Deactivation of Bidders

Vide Ref GO Ms. No.174 – I&CAD dated 1-9-2008, if any successful bidder fails to submit the original BG towards Performance Security within stipulated time or if any variation is noticed in the uploaded documents, the successful bidder will be suspended from participating in the RFPs on e-Procurement platform for a period of 3 years. The e-Procurement system would deactivate the user ID of such defaulting bidder based on the trigger/recommendation by the RFP Inviting Authority in the system. Besides this, APSFL shall invoke all processes of law including criminal prosecution of such defaulting bidder as an act of extreme deterrence to avoid delays in the RFP process for execution of the development schemes taken up by the government. Other conditions as per RFP document are applicable.

### a. Payment of Transaction Fee

It is mandatory for all the participant bidders from 1st January 2006 to electronically pay a prescribed non-refundable Transaction fee to M/s. APTS, the service provider through "Payment Gateway Service on E-Procurement platform". The Electronic Payment Gateway accepts all Master and Visa Credit Cards issued by any bank and Direct Debit facility/Net banking to facilitate the transaction. This is in compliance as per G.O.Ms. 13 dated 07.05.2006.

# b. Corpus Fund

As per GO MS No.4, user departments shall collect 0.04% of ECV (Estimated Commercial Value) with a cap of Rs.10,000/- (Rupees ten thousand only) for all works with ECV up to Rs.50 Crores, and Rs.25,000/- (Rupees twenty five thousand only) for works with ECV above Rs.50 Crores, from successful bidders on e-Procurement platform before entering into agreement/issue of purchase orders, towards e-procurement fund in favour of Managing Director, APTS. There shall not be any charge towards e-Procurement fund in case of works, goods and services with ECV less than and up to Rs.10 lakhs.

#### c. RFP Document

The bidder is requested to download the RFP document and read all the terms and conditions mentioned in the RFP Document and seek clarification, if any from the RFP inviting authority. Any offline bid submission clause in the RFP document could be neglected.

The bidder has to keep track of any changes by viewing the Addendum/Corrigenda issued by the RFP inviting authority from time-to-time in the e-Procurement platform. The

Department calling for RFPs shall not be responsible for any claims/issues arising out of this.

# d. Bid Submission Acknowledgement

The bidder shall complete all the processes and steps required for Bid submission. The system will generate an acknowledgement with a unique bid submission number after completing all the prescribed steps and processes by the bidder. Users may also note that the bids for which an acknowledgement is not generated by the e-procurement system are treated as invalid or not saved in the system. Such invalid bids are not made available to the RFP Inviting Authority for processing the bids. The Government of AP is not responsible for incomplete bid submission by users.

- i. The bidders may contact the Helpdesk support of e-procurement portal (at <a href="www.apeprocurement.gov.in">www.apeprocurement.gov.in</a>) for any further information / clarifications on e-procurement, and for all technical support required for bid submission.
- ii. The bidders need to register on the electronic procurement marketplace of Government of Andhra Pradesh i.e.http://www.apeprocurement.gov.in. On registration in the e-procurement marketplace they will be provided with a user ID and password using which they can submit bids online.
- iii. While registering on the e-procurement market place, the bidders need to scan and upload the required documents as per the RFP requirements on to their profile. The e-procurement marketplace provides an online self-service registration facility to all such Contractors who are already registered with respective participating departments for supply of specified goods and services.

# 1.3.3 Hard Copies

- a. In addition to the direct payment through any of the e-payment options in the e-procurement portal, the bidder may opt for Demand Draft (DD) towards the bid processing fee and EMD in the form of Bank Guarantee (BG). The bidder shall submit hard copy of the
  - i. Demand Draft (DD) towards the bid processing fee
  - ii. Bank Guarantee (BG) towards EMD
  - in APSFL office at Vijayawada on or before bid submission due date. All the bidders shall invariably upload the scanned copies of DD and BG in e-Procurement system and this will be the primary requirement to consider the bid responsive.
- b. APSFL shall carry out the technical evaluation solely based on the uploaded certificates/documents, DD towards bid processing fee and BG towards EMD in the e-Procurement system and open the price bids of the responsive and pre-qualification qualified bidders only.

On receipt of documents, APSFL shall ensure genuineness of the BG towards EMD and all other certificates/documents uploaded by the bidder in e-Procurement system in support of the qualification criteria before concluding the agreement.

# **1.4** Key Events & Dates

	Rey Events & Dates		
1.	Name of the Authority	Managing Director Andhra Pradesh State FiberNet Limited	
2.	2. Name of the Assignment Supply and installation of Equipment for AP Fiber Grid Pr		
3.	Estimated value of the tender	INR 5,00,00,000/- (INR Five crores only exclusive of taxes)	
4.	RFP Number	APSFL/Cisco/408/2020, Dated: 17.11.2020	
5.	Place of availability of Tender Document (RFPs)	www.apeprocurement.gov.in http://apsfl.in/tenders/	
6.	Place of submission of Bids	www.apeprocurement.gov.in	
7.	Tender Document (RFP)	Request for Proposal Document	
8.	Tender Type (Open/Limited/EOI/Auction/Single	Open with Reverse Tendering	
9.	Tender Category (Services/Goods/works)	Works	
10.	Type/Form of Contract (Work/Supply/Auction/Service/Buy /Empanelment/Sell)	Works	
11.	Re-bid submission before submission date/ last date of submission allowed by the Bidder (Yes/No)	Yes	
12.	Is Offline Submission Allowed (Yes/No)	No	
13.	Withdrawal Allowed (Yes/No)	Yes	
14.	Is Multi Currency Allowed	No (Only Indian Rupees)	
	, , , , , , , , , , , , , , , , , , ,	06:00 PM on 24.11.2020	
	Last date and time for receiving	No communication, in any form and for	
15.	queries/clarifications	any reason, will be entertained post this	
	4002108/0100210002018	date and time.	
		3:00PM on 01.12.2020	
	Last date and time for submission	The proposal is to be submitted on	
16.	of Proposal (Proposal Due Date)	www.apeprocurement.gov.in on e-	
	1 (1:	procurement portal.	
		1	

17.	Date and time of opening of Prequalification on e-procurement platform	04:00PM on 01.12.2020  Andhra Pradesh State FiberNet Limited NTR Administrative Block, 3rd Floor, Pandit Nehru Bus Station, NH -65, Vijayawada - 520001 Web address: http://www.apsfl.in Email address: apsfl@ap.gov.in
18.	Date and time of opening of reverse auction	To be intimated to the qualified bidder of the previous stage
19.	Bid Processing Fee (Non-refundable)	Bid Processing Fee (Non-refundable): INR. 50,000/-(INR. Fifty Thousands including GST)  The tender processing fees can be paid through any of the e-payment options in the portal or in the form of Demand Draft issued by one of the Nationalized / Scheduled Banks in India drawn in favour of 'Andhra Pradesh State FiberNet Limited', payable at Vijayawada.  Original DD must be submitted in APSFL office at Vijayawada before bid submission date.  For further details regarding e-payment, please refer to e-Procurement portal at the above mentioned website or call e-procurement helpline.  Note: It will be in the interest of the bidders to familiarize themselves with the e-Procurement system to ensure smooth preparation and submission of the tender documents. Online payments of Bid Processing Fee & EMD and uploading of documents are sequential.
20.	Bid Security / EMD (Refundable / Convertible)	Bid Security / EMD (Refundable / Convertible): INR. 10,00,000/- (INR. Ten Lakhs Only)  The EMD amount can be paid directly through any of the e-payment options in the portal or in the form of Bank Guarantee issued by one

		of the Nationalized / Scheduled Banks in India
		drawn in favour of 'Andhra Pradesh State
		FiberNet Limited', payable at Vijayawada.
		Note: e-Procurement portal will deny
		submission of the bid without submitting the
		EMD. For further details regarding e payment,
		please refer to e-Procurement portal at the
		above mentioned website.
		Bid Security / EMD should be valid for a
		period of 180 (one hundred and eighty) days
		from bid submission Date. The Bid Security /
		EMD will be refunded to unsuccessful
		Applicant agencies within 30 (Thirty) days of
		successful Bidder furnishing the performance
		security. Original BG must be submitted in
		APSFL office at Vijayawada before bid
		submission date.
		The EMD (bid security) of the unsuccessful
		Bidder/s will be discharged / returned as
		promptly as possible. No interest will be
		payable by APFSL on the amount of the EMD
		(Bid Security).
		10% of the Contract Value in the form of
		Bank Guarantee issued by one of the
		Nationalized / Scheduled Commercial Banks
		in India drawn in favour of Andhra Pradesh
		State FiberNet Ltd, payable at Vijayawada.
		PBG Should be valid for Implementation
		phase + 3 months
21.	Performance Security	• EMD of the successful bidder will be
		considered towards PBG and validity
		should be extended as per the contract
		duration.
		If Government of Andhra Pradesh issue
		any changes in PBG terms and conditions
		during the tenure of the project, the Bidder
		shall oblige the same.

22.	For any enquiries and clarifications, please contact:	Andhra Pradesh State FiberNet Limited NTR Administrative Block, 3rd Floor, Pandit Nehru Bus Station, Vijayawada - 520001 Web address: http://www.apsfl.in Email: apsfl@ap.gov.in;
23.	Validity of the Proposal	Bidder proposals shall remain valid for a period of 180 days from the bid submission date.
24.	Nature of Bid Process	Three stage Stage- I: Pre-Qualification Eligibility Stage- II: Commercial Bid Stage- III: Reverse Auction
25.	Method of Selection	As per Section 5 of this RFP
26. RFP Tenure		<ul><li>a) Implementation phase: 12 weeks</li><li>b) Support phase: 3 years (36 months)</li></ul>

**Note:** Proposals/Bids submitted without Bid Processing Fee and EMD shall be summarily rejected.

#### 2. General Instructions to Bidders

# 2.1 Earnest Money Deposit (EMD)

- a. Bidders shall submit an EMD as per the Key Events & Dates along with their Bids.
- b. In addition to the direct payment through any of the e-payment options in the e-procurement portal, the bidder may opt for EMD in the form of Bank Guarantee (BG). The BG shall be issued by any Nationalized/ Scheduled Commercial bank in favour of Andhra Pradesh State FiberNet Limited, payable at Vijayawada, and should be valid for 180 days from the due date of the RFP. The format for the Bank Guarantee of EMD is enclosed as Annexure-S.
- c. The EMD amount is interest free and will be refundable to the unsuccessful bidders without any accrued interest on it.
- d. The bid / proposal submitted without EMD, mentioned above, will be summarily rejected.
- e. The EMD may be forfeited:
  - i. If a bidder withdraws its bid during the period of bid validity.
  - ii. If the successful bidder fails to sign the contract and submit Performance Security within the stipulated period.
  - iii. In case, the documents submitted, or the information furnished by the bidder are found to be not genuine/false.
  - iv. In case the bidder does not tender for the work, after submission of Tender fees or EMD.

### 2.2 RFP Amendment

APSFL may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document by amendment. All the amendments made in the document would be published in the website <a href="www.apsfl.in">www.apsfl.in</a> and on the e-procurement platform. APSFL shall not be responsible if the Bidders do not get the individual intimates of such amendments. All such amendments shall be binding on all the Bidders. The Bidders are also advised to visit the aforementioned website on regular basis for checking any updates. APSFL also reserves the right to amend the dates mentioned in this RFP for Bid process.

#### 2.3 Pre-Bid Oueries

APSFL may incorporate any changes in the RFP based on acceptable suggestions received in pre-bid queries. The decision of APSFL regarding acceptability of any suggestion shall be final in this regard and shall not be called upon to question under any circumstances. It may not be possible to answer questions which are received late. The responses to the queries shall be uploaded by way of hosting amendments/clarifications on the website i.e. (www.apsfl.in) in accordance with the respective clauses of the RFP.

No queries in any form and for any reason shall be entertained after the last date and time for submission of queries.

# 2.4 Cost of Bidding

The Bidder is responsible for all costs incurred in connection with participation in this process, including, but not limited to costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by APSFL to facilitate the evaluation process, and in negotiating a definitive Service Agreement and all such activities related to the Bid process. This RFP does not commit APSFL to award a Contract or to engage in negotiations. Further, no reimbursable cost may be incurred in anticipation of award of Contract for implementation of Project.

#### 2.5 Site Visit

The bidder may visit and examine sites at a time to be agreed with APSFL, and obtain all information at their own responsibility that may be necessary for preparing the Bid Document. The costs of visiting the site(s) shall be at Bidder's own expense.

# 2.6 Language

The proposal, all correspondence and documents shall be written in English. In case of accompanying literature or brochures etc., being in a language other than English, a certified translation should accompany the documents as a part of the RFP. All proposals and accompanying documentation will become the property of APSFL.

#### 2.7 Bid Prices

- a. The Bidder shall indicate the price in the prescribed format only.
- b. The Bidder shall prepare the Bid based on details provided in the RFP. It must be clearly understood that the Scope of Work is intended to give the Bidder an idea about the order and magnitude of the work and is not in any way exhaustive and guaranteed by APSFL. The Bidder shall carry out all the tasks in accordance with the requirement of the RFP and due diligence and it shall be the responsibility of the Bidder to fully meet all requirements of RFP.
- c. Prices shall be quoted in Indian Rupees (INR) and shall be exclusive of Goods and Service Tax (GST).

#### 2.8 Bidder Representative

All documents of the bid may be signed by a nominated Competent Authority. All Certificates and documents (including any clarifications sought and any subsequent correspondences) received hereby, shall be signed by the competent Authority.

# 2.9 Bid Validity

The proposals shall be valid for a period of 180 days from the date of submission of Bids. On completion of the validity period, unless the Bidder withdraws proposal in writing, it will be deemed to be valid until such time that the Bidder formally (in writing) withdraws proposal. If required, beyond 180 days, the Bidder may be asked to extend the bid validity, on its consent.

### 2.10 Documents comprising the Bids

The bids prepared by the Bidder shall comprise of the following documents:

# 2.10.1 Documents to be uploaded as PQ Bid ( To be uploaded only in <u>"PQ"</u> bid folder in the e-procurement platform)

All the below mentioned documents have to uploaded in the "PQ" bid folder of the eprocurement platform. If the following documents are not found in the "PQ" bid folder, the bid shall be considered as non-responsive and may be rejected.

- 2.10.1.1 Annexure A Application Form
- 2.10.1.2 Annexure B Profile of Bidder/ Partners
- 2.10.1.3 Annexure C Declaration of Acceptance of Terms and Conditions in the RFP
- 2.10.1.4 Annexure D Undertaking on SoW Compliance and Unconditional Acceptance
- 2.10.1.5 Annexure E Pre-Qualification Compliance Documents
- 2.10.1.6 Annexure F Financial Turnover and Net worth of the Bidder
- 2.10.1.7 Annexure G Format for Past Experience of the Bidder
- 2.10.1.8 Annexure H Declaration regarding Clean Track Record
- 2.10.1.9 Annexure I Power of Attorney
- 2.10.1.10 Annexure J Manufacturer Authorization Form(s)
- 2.10.1.11 Annexure K Consortium Agreement Format
- 2.10.1.12 Annexure L Board Resolution
- 2.10.1.13 Annexure M Document Verification Certificate
- 2.10.1.13 Annexure S Earnest Money Deposit (EMD) Format (only if bidder opts to submit in form of Bank Guarantee (BG), instead of direct online payment through e-procurement portal)
- 2.10.1.14 Copy of DD of Bid processing fees (only if bidder opts to pay as Demand Draft (DD), instead of direct online payment through e-procurement portal)

# 2.10.2 Documents to be uploaded as Commercial Bid ( To be uploaded only in "Commercial" bid folder in the e-procurement platform)

All the below mentioned documents have to uploaded in the "Commercial" bid folder of the e-procurement platform. If the following documents are not found in the "Commercial" bid folder, the bid shall be considered as non-responsive and may be rejected.

- 2.10.2.1 Annexure N Commercial Proposal Submission Form
- 2.10.2.2 Annexure O Commercial Bid Cost Components

# 2.10.3 Documents to be uploaded in TQ folder ( To be uploaded online in "TQ Bid Folder")

No documents have to be uploaded in the "TQ" bid folder of the e-procurement platform.

Any documents uploaded in the "TQ" bid folder will not be considered for evaluation

Note: In case of any issue pertaining to the uploading of bid documents in e-procurement portal due to file size, etc., the bidders are expected to take support from e-procurement. APSFL will not be responsible for incomplete bid submission by users.

#### 2.11 Modification and Withdrawal

No proposal may be modified / withdrawn in the interval between the deadline for submission of proposals and the expiration of the validity period specified by the Bidder on the proposal form. In case the Bidder wishes to withdraw the Bid after the date of opening of the bids, the EMD of the Bidder shall be forfeited.

# 2.12 Opening of Bids

The Pre-Qualification Bids will be opened on the e-procurement platform on the date and time as specified in the RFP schedule.

#### 2.13 Evaluation of Bids

- a. The Bids of only those Bidders, whose Bid Processing Fee and EMD are in order, only, will be accepted.
- b. Bidders need to fulfill all the Pre-qualification conditions mentioned in the RFP. The technical committee will examine the Bids to determine whether they are complete, whether the Bid forma conforms to the RFP requirements, whether documents have been properly signed, and whether the Bids are generally in order.
- c. Bids of Bidders whose Pre-qualification proposal does not meet the set criteria shall be rejected forthwith.

### 2.14 Bids Not Considered for Evaluation

Bids shall be summarily rejected due to incomplete documentation or late receipt.

#### 2.15 Pre-Qualification

The pre-qualification evaluation shall be done as mentioned in this RFP.

#### 2.16 Award Criteria

The Authority will open the Price Bids of the bidders who have met the conditions as per the Pre-Qualification Criteria in this RFP. This will be further taken up for Reverse Auction (as mentioned in Section 5.3) to finalize the L1 bidder.

#### 2.17 Rectification of Errors

Bidders are advised to exercise adequate care in quoting the prices. No excuse for corrections in the quoted price will be entertained after the proposals are opened. Errors in proposals will be corrected as per the unit rates quoted.

# 2.18 Contacting APSFL

Any effort by a Bidder to influence the Technical Evaluation and Tender Approval Committee in its decision on Bid evaluation, Bid comparison or contract award may result in disqualification of the Bidder's Bid and also forfeiture of Bid security.

# 2.19 APSFL's right to vary Scope of Work

APSFL may at any time, by a written order given to the Bidder, make changes to the Scope of the work.

If any such change causes an increase or decrease in the cost of or the time required for the Bidder's performance of any part of the work under the Agreement, whether changed or not changed by the order, an equitable adjustment shall be made in the Agreement Value or time schedule, or both, and the Agreement shall accordingly be amended. Any claims by the Bidder for adjustment under this Clause must be asserted within one (1) week from date of the Bidder's receipt of APSFL's order for change. The unit rate of each item quoted/accepted by the selected Bidder shall however not change.

# 2.20 APSFL's Right to Accept /Reject

APSFL reserves the right to accept or reject any proposal, and to annul the bid process and reject all proposals at any time prior to award of work, without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for APSFL's action.

#### 2.21 Signing of Agreement

The signing of agreement for the project is as follows:

# 2.21.1 Signing of Agreement

APSFL notifies the successful Bidder that its proposal has been accepted and APSFL shall enter into an Agreement with the successful Bidder as per the Master Service Agreement prescribed in this RFP. The signing of agreement will constitute the formation of the Agreement.

# 2.21.2 Discharge of Bid Security (EMD)

Upon the successful Bidder's furnishing of performance security, APSFL will promptly return the EMD to each unsuccessful Bidder EMD within 30 days. The Bid security (EMD) of successful Bidder will be released, on receipt of the Performance Security.

# 2.21.3 Expenses for the Agreement

The incidental expenses of execution of Agreement shall be borne by the successful Bidder.

# 2.21.4 Failure to abide by the Agreement

Failure of the successful Bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event APSFL may forfeit the EMD/ Performance Security. The contract may be awarded to the next lowest bidder or however deemed appropriate by the Authority, in such case.

# 2.22 Performance Security

- a. The successful Bidder shall have to submit a Performance Bank Guarantee (PBG) or Auto renewal FDR as performance security, within 15 days from the date of issuance of Letter of Award (LoA). Extension of time for submission of Performance security beyond 15 days and up to 30 days from the date of issue of LoA may be given by APSFL, who is competent to sign the contract agreement (**Annexure Q**). However, a penal interest of 15% per annum shall be charged for the delay beyond 30 days, i.e. from 31<sup>st</sup> day after the date of issue of LoA. In case the Bidder fails to submit the requisite Performance security even after 60 days from the date of issue of LoA, the contract shall be terminated duly forfeiting EMD and other dues, if any payable against the contract. The failed Bidder shall be debarred from participating in re-tender for that work.
- b. The Performance security shall be submitted by the successful Bidder after the LoA has been issued, but before signing of the contract agreement. The agreement should normally be signed within 30 days after the issue of LoA and the Performance security shall also be submitted within this time limit. This Performance security shall be initially valid up to the stipulated date of completion plus 60days beyond that. In case, the time limit for completion of work gets extended, the contractor shall get the validity of Performance security extended to cover such extended time for completion of work plus 60 days.
- c. The value of Performance security to be submitted by the Bidder will not change for variation up to 25% (either increase or decrease). In case during the course of execution, value of the contract increases by more than 25% of the original contract value, an additional Performance security amounting to 5% (fiver percent) for the excess value over the original contract value shall be deposited by the Bidder.
- d. The Performance security shall be released after the physical completion of the work based on the 'completion certificate issued by the competent authority stating that the Bidder has completed the work in all respects satisfactorily. The security deposit shall, however, be released only after the expiry of the defect liability period and after passing the final bill on 'No Claim Certificate' from the contractor.
- e. After completion of successful implementation phase, the bidder shall submit the performance bank guarantee of 10% of support value of three years valid upto 3years + 3months.
- f. Whenever the contract is rescinded, the security deposit shall be forfeited and the Performance security be enchased. The balance work shall be got done independently

without risk and cost of the failed Bidder, the failed Bidder shall be debarred from participating in the tender for executing the balance work. If the failed Bidder is a JV or a partnership firm, then every member/ partner of such a firm shall be debarred from participating in the tender for the balance work in his/ her individual capacity or as a partner of any other JV/ partnership firm.

- g. The Bank Guarantee should be from a Nationalized/Scheduled Commercial Bank acceptable to APSFL, in the format prescribed in **Annexure P** in section 6.3 of this RFP, payable on demand, for the due performance and fulfillment of the Agreement by the Bidder.
- h. All incidental charges whatsoever such as premium, commission etc., with respect to the Performance security shall be borne by the Bidder. The Performance security shall be valid for 60 days post completion of the Payment terms as per RFP. However, no interest shall be payable on Performance Bank Guarantee.

### 2.23 Rejection Criteria

- a. The proposal of a Bidder is liable to be disqualified in the following cases or in case Bidder fails to meet the bidding requirements as indicated in this RFP:
  - i. Proposal not submitted in accordance with the procedure and formats prescribed in this document.
  - ii. During validity of proposal or its extended period after last date and time for submission of Bids, if any, the Bidder increases the quoted prices.
  - iii. The Bidder proposing a "Conditional-Proposal".
  - iv. Proposal is received in incomplete form.
  - v. Proposal is not accompanied by all the requisite documents.
  - vi. Information submitted in Qualification proposal is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the Agreement (no matter at what stage) or during the tenure of Agreement including the extension period if any.
  - vii. Bidder tries to influence the proposal evaluation process by unlawful means at any point of time during the Bid process.
  - viii. In case any Bidder submits multiple proposals or if common interests are found in two or more Bidders, the Bids are likely to be disqualified.
  - ix. Bidder fails to deposit the Performance Security prior to signing of the Agreement or fails to enter into an Agreement within 60 days of the date of issuance of LoA or within such extended period, as may be specified by APSFL.
- b. Bidders may specifically note that while evaluating the proposals, if it comes to APSFL's knowledge expressly or implied, that some Bidders may have colluded in any manner whatsoever or otherwise joined to form an alliance resulting in delaying the processing of proposal then the Bidders so involved are liable to be disqualified for this Contract as well as for a further period of three years from participation in any of the RFPs floated by APSFL and their EMD shall be forfeited.
- c. Prevention of Collusion of Vendor: with a view to prevent collusion or the formation into a ring by vendor / Bidder, the following are issued;

- i. Tender Schedules shall be issued till a date prior to the last date of submission of tenders.
- ii. Once a vendor / Bidder buys a tender schedule he shall not be permitted to return the schedule after buying a tender schedule / document, if a vendor does not tender for the work, his EMD shall be forfeited (Cash or Bank Guarantee or Both).
- d. APSFL will reject a proposal for award if it determines that the Bidder recommended for award, or any of its personnel, or its agents or, Agencies and/or their employees, has, directly or indirectly, engaged in corrupt, fraudulent, collusive, coercive, or obstructive practices in competing for the Contract.

#### 2.24 Termination of Contract

Following clauses shall be applicable, in case of termination of contract:

#### 2.24.1 Termination for default

APSFL may without prejudice to any other remedy for breach of contract, by written notice of default with a notice period of 30 days, sent to the successful bidder, terminate the contract in whole or part (i) if the successful bidder fails to deliver any or all of the goods and services within the time period(s) specified in the Contract or fails to supply the items as per the Delivery Schedule or within any extension thereof granted by APSFL; or (ii) if the successful bidder fails to perform any of the obligation(s) under the contract; or (iii) if the successful bidder, in the judgment of APSFL, has engaged in fraudulent and corrupt practices in competing for or in executing the Contract.

In the event APSFL terminates the Contract in whole or in part, APSFL may procure, upon terms and in such manner as it deems appropriate, the goods and services similar to those and delivered and the successful bidder shall be liable to APSFL for any additional costs for such similar goods. However, the successful bidder shall continue the performance of the contract to the extent not terminated.

#### 2.24.2 Termination for Insolvency

APSFL may at any time terminate the Contract by giving written notice with a notice period of 30 days, sent to the successful bidder, if the successful bidder becomes bankrupt or otherwise insolvent. In this event, the termination will be without compensation to the successful bidder, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to APSFL.

### 2.24.3 Termination for Convenience

APSFL may, by written notice, with a notice period of 30 days, sent to the successful bidder, may terminate the Contract, in completely or in part, at any time for its convenience. The notice of termination shall specify that termination is for APSFL's convenience, the extent to which performance of work under the Contract is terminated and the date upon which such termination becomes effective. On termination, the successful bidder is entitled for compensation to the extent of work done till the date of termination.

#### 2.25 Execution of Work Order

The successful bidder should nominate and intimate APSFL, a Manager as Single Point of Contact (SPoC), who should be responsible for effective delivery of work complying with all the terms and conditions. The successful bidder should ensure that the Manager fully familiarizes with the RFP Conditions, Scope of Work and deliverables.

#### 2.26 Extra/ new item

Extra items of work shall not vitiate the contract. The reimbursement for extra items shall be validated by the APSFL/ any agency appointed by APSFL and cleared by the Authority. The Contractor shall be bound to execute extra items of work as directed by the Authority. The rates for extra items shall be worked out based on the unit rates quoted by the Bidder in Price Bid/as per mutually agreed terms and conditions. For new items which are beyond the scope of the BoQ, the APSFL/ any agency appointed by APSFL or any authorized official/ agency shall validate the requirements and necessity of such new/extra items after due diligence, based on site conditions and work contingencies.

# 2.27 Liquidated Damages (LD)

- a. Liquidated Damage will be levied as per the penalty and payment schedule subject to a maximum of 10% of the total value of the contract for non-fulfilment of delivery schedule. Any delay due to the Force Majeure conditions or delay not due to the successful bidder will be excluded from the delivery schedule.
- b. In the event of failure by the successful bidder to fulfil the delivery conditions, Tender Inviting Authority at its discretion may initiate any of the action(s) as given below:
  - i. Extension of time may be permitted to complete the work.
  - ii. Additional resources will be requested for speeding up the work.
  - iii. Liquidated Damages will be levied.
  - iv. Contract with the successful bidder may be terminated as per the Termination clause.
  - v. Any other action as may be deemed fit by Tender Inviting Authority in the best interest of the department.

# 2.28 Force Majeure

Neither Tender Inviting Authority nor the successful bidder shall be liable to the other for any delay or failure in the performance of their respective obligations except causes or contingencies beyond their reasonable control due to Force Majeure conditions such as:

- a. Any act of God such as lighting, earthquake, landslide, etc. or other events of natural disaster of rare severity. Meteorites or objects falling from aircraft or other aerial devices, travelling at high speeds.
- b. Fire or explosion, chemical or radioactive contamination or ionizing radiation.
- c. Pandemic or Epidemic or plague. Act of war (whether declared or undeclared), threat of war, invasion, armed conflict or act of foreign enemy, unexpected call up of armed forces, blockade, embargo, revolution, riot, religious strife, bombs or civil commotion, sabotage, and terrorism.

#### 2.29 Arbitration

In case of any dispute, the matter will be referred to a Sole Arbitrator to be appointed by APSFL in accordance with the "Arbitration and Conciliation Act 1996" and any amendments thereafter. The arbitration shall be held in Andhra Pradesh, India and in English.

### 2.30 Exit Management Plan

- a. An Exit Management plan shall be furnished by bidder in writing to the Authority within 90 days from the date of signing this contract, which shall deal with at least the following aspects of exit management in relation to the contract and in relation to the project implementation and service level monitoring.
  - A detailed program of the transfer process that could be used in conjunction with a Replacement Service Provider including details of the means to be used to ensure continuing provision of the services throughout the transfer process or until the cessation of the services and of the management structure to be used during the transfer;
  - ii. Plans for provision of contingent support to Project and Replacement Service Provider for a reasonable period after transfer;
  - iii. Exit Management Plan in case of normal termination of Contract Period
  - iv. Exit Management Plan in case of any eventuality due to which Project is terminated before the Contract Period
  - v. Exit Management Plan in case of termination of Supplier
- b. Exit Management plan at the minimum adhere the following:
  - i. Three (3) Months of the support to Replacement Service Provider post termination of contract.
  - ii. Complete handover of the reports, documents and other relevant items to the Replacement Service Provider/Authority.
  - iii. Certificate of acceptance from authorized representative of Replacement Service Provider issued to supplier on successful completion of handover and knowledge transfer.
  - iv. Tentative exit management schedule/Matrix is annexed
- c. Each Exit Management Plan shall be presented by the Service Provider to and approved by the Managing Director, APSFL or its nominated agencies.
- d. In the event of termination or expiry of contract, Project Implementation, or Service Level Monitoring, both PIA and Authority shall comply with the Exit Management Plan, and payment shall be made by APSFL only for the work done prior to termination notice, upon successful acceptance by Third Party Auditor (TPA)/ any agency/ and personnel, as appointed by APSFL.
- e. During the exit management period, the Service Provider shall use its best efforts to deliver the services.

#### 2.31 Extension of time in Contracts

Subject to any requirement in the contract as to completion of any portion or portions of the works before completion of the whole, the contractor shall fully and finally complete the whole

of the works comprised in the contract (with such modifications as may be directed under conditions of this contract) by the date entered in the contract or extended date in terms of the following clauses.

#### 2.32.1 Extension due to modification

If any modifications have been ordered which in the opinion of APSFL have materially increased the magnitude of the work, then such extension of contracted date of completion may be granted as shall appear to APSFL to be reasonable in the circumstances, provided moreover that the Contractor shall be responsible for requesting such extension of the date may be considered necessary as soon as the clause thereof shall arise and in any case not less than one month before the expiry of the date fixed for completion of the works.

### 2.32.2 Extension for delay not due to APSFL or Contractor

If in the opinion of APSFL, the progress of work has any time been delayed by any act or neglect of APSFL employees or by other contractor employed by the APSFL or in executing the work not forming part of the contract but on which contractor's performance necessarily depends or by reasons of proceeding taken or threatened by or dispute with adjoining or to neighbouring owners or public authority arising otherwise through the Contractor's own default etc. or by the delay authorized by APSFL pending arbitration or in consequences of the contractor not having received in due time necessary instructions from the APSFL for which he shall have specially applied in writing to the APSFL within 15 days of such happening but shall nevertheless make constantly his best endeavours to bring down or make good the delay and shall do all that may be reasonable required of him to the satisfaction of the Engineer to proceed with the works. The contractor may also indicate the period for which the work is likely to be delayed and shall be bound to ask for necessary extension of time. APSFL on receipt of such request from the contractor shall consider the same and shall grant such extension of time as in its opinion is reasonable having regard to the nature and period of delay and the type and quantum of work affected thereby.

No other compensation shall be payable for works so carried forward to the extended period of time, the same rates, terms and conditions of contract being applicable, as if such extended period of time was originally provided in the original contract itself.

# 2.32.3 Extension for delay due to APSFL

In the event of any failure or delay by the APSFL to ensure site readiness necessary for the execution of the works or to give the necessary notice to commence the works or to provide the necessary drawings or instructions or any other delay caused by the APSFL due to any other cause whatsoever, then such failure or delay shall in no way affect or vitiate the contract or alter the character thereof or entitle the contractor to damages or compensation therefore,

but in any such case, the APSFL may grant such extension or extensions of the completion date as may be considered reasonable.

### 2.32 Extension of time for delay due to contractor

The time for the execution of the work or part of the works specified in the contract documents shall be deemed to be essence of the contract and the works must be completed not later than the date(s) as specified in the contract. If the contractor fails to complete the works within the time as specified in the contract for the reasons other than reasons specified in the clause 2.28 and 2.31, APSFL may, if satisfied that the works can be completed by contractor within reasonable short time thereafter, allow the contractor for further extension of time as APSFL may decide. On such extension, APSFL will be entitled without prejudice to any other right and remedy available on that behalf, to recover from the contractor as per penalty terms mentioned below in this clause.

For the purpose of this clause, the contract value of the works shall be taken as value of work as per contract agreement including any supplementary work order/contract agreement issued. Provided also, that the total amount of liquidated damages under this condition, shall not exceed 10% of the first Rs.2 lakhs and 5% of the balance of the total value of the item or groups of items of work for which a separate distinct completion period is specified in the contract.

Further competent authority while granting extension to the currency of contract under clause 2.32 may also consider levy of token penalty as deemed fit based on the merit of the case. Provided further, if that the APSFL is not satisfied that the works can be completed by the contractor and in the event of failure on the part aforesaid, the APSFL shall be entitled without prejudice to any other right or remedy available in that behalf, to appropriate the contractor's security deposit and rescind the contract, whether or not actual damage is caused by such default.

Note: All General Conditions of Contract (GCC) and Special Conditions of Contract (SCC) as per Department of Roads and Buildings, Government of Andhra Pradesh are applicable for this RFP.

# 3 Project Background

# 3.1 Project Background

Andhra Pradesh State FiberNet Limited (APSFL) has been incorporated under the Companies Act 2013 in October - 2015, to undertake the works of AP Fiber Grid, its operations & maintenance and related business activities. It is a fully owned entity of the Government of AP under the control of Energy, Infrastructure & Investment (E, I&I) department. APSFL aims to provide high quality & affordable digital services to households, government departments and enterprises across the State.

Fiber Grid is one of the 5 Grids identified by the Government of Andhra Pradesh to accelerate socio-economic growth of the State. Fiber Grid is primarily aimed at harnessing the power of information resource and enabling provision of qualitative and cost-effective IT, Communication (data, voice & video) and other related services to the citizens of A.P.

#### Vision of AP Fiber Grid is as follows:

"To establish a highly scalable network infrastructure, accessible on a non-discriminatory basis, to provide on demand, affordable and end-to-end broadband connectivity of 15 Mbps for all households and 1 to 10 Gbps for institutions &multi-dwelling units by 2018, to enable realization of the Vision of Digital Andhra Pradesh, in partnership with the Government of India and Private Sector." In line with the vision, a dual phased approach has been undertaken to deliver the project mandate in AP.

**Phase I** – Aerial Fiber Grid Network will create an aerial fiber network up-to Mandal level by leveraging assets of Electricity companies.

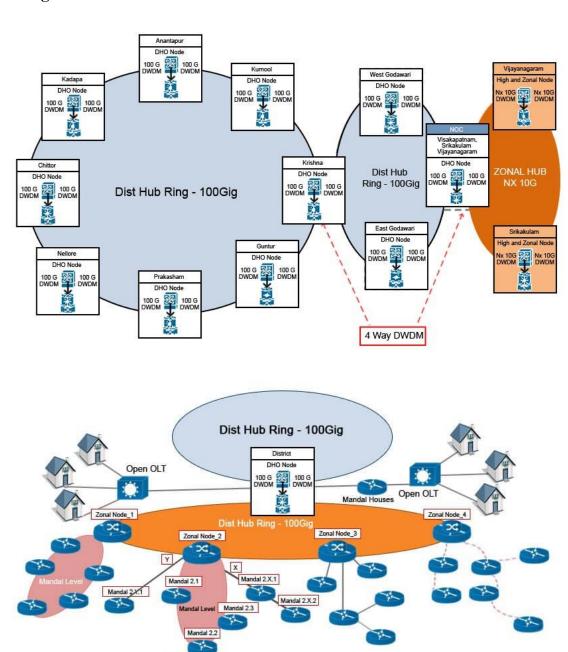
**Phase II** – Aerial Fiber network covering the entire State upto Gram Panchayat level.

Phase I of the Project (Aerial Fiber grid project), APSFL has established state-wide high speed optical fiber network infrastructure covering approximately 23,000 km route across the 13 districts of Andhra Pradesh through 2449PoPsbeing operated and controlled from Network Operations Centre (NOC) setup in Vishakhapatnam. Phase I project components include laying aerial optical Fiber across the State up to mandal level, so that the State, District, Zonal and Mandals are connected with each other using ring topology as much as possible. In addition, the last mile connectivity is to be made available through a network of MSOs/LCOs.

APSFL has procured the required CPE (customer premise equipment) boxes in order to deliver the Triple Play Services viz., Cable TV, high-speed Broadband and Telecom. Online enrolment of MSOs/LCOs for business association with APSFL have been done and already extended Triple Play Services to thousands of customers through the CPE boxes procured.

Considering huge demand for AP FiberNet service connections from customers, APSFL has planned to upgrade the existing AP Fiber Network infrastructure by building capacities at NOC (Network Operations Centre), Network and Last Mile Infrastructure.

# .Existing Network Architecture:



Houses

# 3.2 Project Scope of supply, installation & commissioning of electronic equipment

Andhra Pradesh State FiberNet Limited intends to enhance the network capacity to provide Triple Play Services (Internet, Telephone, IPTV or CATV & other Value-Added Services) through the Fiber Network to Households and Enterprise Customers (Govt. Departments/PSU's/Schools/Hospitals/Other Enterprises).

APSFL has planned to upgrade the existing AP Fiber Network infrastructure by building capacities at NOC (Network Operations Centre), Network and Last Mile infrastructure. The detailed scope of work is as defined below-

# 3.3 Network Operation Centre

The bidder shall supply, install & commission the NOC infrastructure equipment to meet the requirements mentioned in the Bill of Materials

#### 3.4 Network Infrastructure

APSFL proposes to upgrade the existing network infrastructure to provide seamless services to the customers across the state of Andhra Pradesh.

The bidder shall be responsible for installation, commissioning and maintenance of the supplied equipment as per BoM on existing IP/MPLS network.

Selected bidder is free to provide higher or better specifications in line with the current solution available to render smooth network operations. It is the responsibility of bidder to provide the recommendations to APSFL in case of any such modifications required and obtain approval.

# 4 Scope of Work

# 4.1 Supply, installation and commissioning of Electronic equipment

Following are the broad scope of work but not limited to, for procurement and installation of Electronic Equipment

The scope of work in this phase comprises the following but not limited to:

- The selected bidder shall responsible for the supply and installation of the required Software, Hardware/Accessories/Software Licenses as per the Requirement & Technical specifications of this RFP
- At least one engineer of OEM should remain at installation location for design, installation and configuration of the supplied equipment, during the complete installation period.
- APSFL proposed to install Optical Line Amplifiers as mentioned in S. No. 12 of Schedule requirement in the following locations.

S. No.	From	То	Proposed locations (New OLA Site)	
1	Bhimadole_OLA Vijayawada_DHQ		Edulagudem_KrishnaDist	
2	2 Muddanur_OLA Anantapur_DHQ		Thimmapuram_KadapaDist	
3	Srisailam_OLA	Kurnool_DHQ	Parumanchala_KurnoolDist	

The selected bidder shall responsible for optical/DWDM core network design review through cisco transport tool and provide the optimized solution along with the reports. Based on the reports, the locations can be changed on mutual agreed terms.

 APSFL also proposed to procure DWDM hardware/software to mitigate the loses as mentioned below:

Sl No	Requirement	<b>Proposed Locations</b>	
1	200G Regeneration Cards for Guntur District Protection	Srisailam_KurnoolDist	
1		Tirupathi_ChittoorDist	

The selected bidder shall responsible for optical/DWDM core network design review through cisco transport tool and provide the optimized solution along with the reports. Based on the reports, the locations can be changed on mutual agreed terms.

- All the other items as mentioned in the Bill of materials shall be installed and commissioned at Network Operations Center, Visakhapatnam.
- APSFL will share the details/layouts of existing OFC network of respective locations
  with successful bidder and successful bidder will be responsible for installation and
  configuration of the supplied equipment.

# 4.2 Schedule of Requirement/Technical Specifications

S. No	Product ID	Description	Unity of Measurement	Quantity
1	EPA-10X10GE=	Cisco ASR 1000 10x10GE Ethernet Port Adapter with 3 yrs support	Nos.	2
2	N9K-X97160YC- EX=	Nexus 9500 NX-OS line card, 48p 10G/25G with 4p (40G/100G) QSFP28	Nos.	2
3	40 DAC	QSFP-H40G-AOC 15M (40G DAC)	Nos.	6
4	NCS2K-200G- CK-C=	50G/100G/200G CPAK Multi-Rate Line Card with 3yrs support	Nos.	2
5	NCS2K-200G- CK-LIC=	200G - CPAK MR Line Card - C-Band - Licensed with 3yrs Support	Nos.	2
6	R-ISE-VMM- K9=	Cisco ISE Virtual Machine Medium with installation	Nos.	2
6.1	L-ISE-BSE-PLIC	Cisco ISE Base License - to manage 2500 devices for AAA function TECAC+	Nos.	2500
6.2	L-ISE-TACACS- ND=	Cisco ISE Device Admin Node License	Nos.	2
6.3	Service	One time implementation charges for Cisco ISE		
7	RAM Upgrade from 128Gb to 256GB, Additional 4TB HDD For Cisco UCS C220 RAM Upgrade M5 Server		Sets	1
8	AMC	3 Years AMC for Cisco Hyperflex System	Sets	1
9	RJ45 to DB9	Rollover Console Cable for Cisco Router	Nos.	50
10	DB9 to USB	Rollover Console Cable for Cisco Router	Nos.	50
11	11 Ethernet Switch 12 Port 1G Switch - SG 300		Nos.	1
12	Supply of Optical Line Cmplifies NCS2006 with installation		Sets	3
12.1.1	NCS2K_TNCS_ NCS 2000 Transport Node Controller w/2v		Nos.	6
12.1.2 CON-SNT- NCS2KTNO		SNTC-8X5XNBD NCS 2000 Transport Node Controller w/2x - 3 Years	Nos.	6
12.1.3	SF15454MC- R1090K9	NCS 2K/MSTP - R10.7 SW, TNCE, TSCE, TNCS/O - WSON CP	Nos.	6
12.1.4	NCS2006-SA=	NCS 2006 Shelf Assembly	Nos.	3

12.1.4	CON-SNT- NCS2006A	SNTC-8X5XNBD NCS 2006 Shelf Assembly	Nos.	3
12.1.5	NCS2006-LCD=	NCS 2006 LCD Display with Backup Memory	Nos.	3
12.1.6	15454-BLANK=	Empty slot Filler Panel	Nos.	12
12.1.7	NCS2006-FTA=	NCS 2006 Fan Tray	Nos.	3
12.1.8	NCS2006-AC=	NCS 2006 1,500W AC Power Supply	Nos.	6
12.1.9	NCS2006-ECU=	NCS 2006 External Connections Unit	Nos.	3
12.1.10	15454-LC-LC-2=	Fiber patch cord - LC to LC - 2m	Nos.	6
12.1.11	15454-OPT- EDFA-24=	15454 MSTP - Optical Amplifier - C-band - 24dB Gain	Nos.	6
12.1.12	CON-SNT- 15454OPE	SNTC-8X5XNBD 15454 MSTP - Optical Amplifier - C-band - 3 Years	Nos.	6
12.2		Supply, fixing of wall mount 48 port FDMS with required trays and splicing of necessary patch cords	Nos.	3
12.3	12.3 EMS Licenses for OLA With 3 Years Support		Set	3
12.4	12.4 Service One time implementation for Cisco OLA NCS2006 (as per above BoQ)			

# 4.3 Implementation Strategy

- The bidder shall be responsible for coordination with existing system integrator of APSFL for installation of 24F optical fibre cable at the required location, connecting both ends which includes, cable tapping from the OPGW to the Point of Presence.
- The NMS shall be installed and configured in consultation with APSFL.
- All the software licenses shall be in the name of APSFL.
- The bidder shall be responsible for coordination with existing system integrator of APSFL for installation of UPS & Racks and Internal wiring with Earthing at the required locations.
- The bidder shall be responsible for configurations where ever required to meet the requirements mentioned in the Schedule of Requirement.
- The bidder shall be responsible for maintaining the record books (M Books etc) for all the material and works being executed in the field as per the forms/formats provided by APSFL. The same should be submitted to APSFL post completion of work at each site. Acceptance testing and Payments shall be made based on the field records submitted.

# 4.4 Survey and Planning Phase

Before commissioning of OLA and DWDM equipment, the selected bidder shall ensure the proposed locations by doing the proper transport network design review and propose optimal solution after analysing the transport tool.

# 4.5 User Acceptance Test:

The primary goal of Acceptance Testing is to ensure that the work (including all the components as discussed in the scope of work) meets requirements, standards, specifications and performance, by ensuring that the following are associated with clear, quantifiable metrics for accountability:

- Infrastructure Compliance
- Performance
- Project Documentation

The Successful bidder shall inform the department in writing, as and when the work is completed for a specific work order, with the request to conduct UAT.

- a. The selected bidder shall responsible for preparation of UAT and reviewed and accepted by APSFL authority before the testing.
- b. The bidder shall co-ordinate and carry any other required test as desired by APSFL.
- c. The bidder shall bring all the testing equipment to site as required under the procedure to carry out testing at no extra cost.
- d. The time taken for approval of UAT acceptance by APSFL, shall not be considered as delay on bidder's part.
- e. The bidder is required to rectify the shortcomings reported, if any, during the testing. The selected bidder shall make the required changes at no extra cost.

# 4.6 Operations and Maintenance (O&M) Phase

- 1. The Successful bidder shall be responsible for configuration/re-configuration of all the equipment/services as and when required for 3 Years from date of Go-Live.
- 2. The Successful bidder shall maintain a record of hardware and software configurations of all equipment including the details of different policies implemented on the devices such as DWDM configurations, routing, multiple protocol details etc. Successful bidder shall keep regular backups of soft copies of the configurations of each of the devices mentioned.
- 3. The successful bidder shall ensure that these configurations are not accessible in general and must be kept confidential with the Purchaser and Technical Resource.
- 4. Deputed technical resources shall also be responsible for the re-configuration of replaced devices.
- 5. Tickets raised with OEM will be monitored by SPOC and SPOC shall share information about closure of ticket for SLA calculation.
- 6. The bidder shall also provide an Escalation Matrix to APSFL for support cases.
- 7. The Successful bidder shall carry out regular update and upgrade of firmware and software of the supplied equipment and NMS.

- 8. Bidder shall ensure the periodic maintenance (at least quarterly) and submit the report to APSFL.
- 9. The selected bidder shall strictly adhere to APSFL change request policy with appropriate APSFL technical management approvals.

# 5. Bid Evaluation Criteria and Process

# 5.1 Pre-Qualification Criteria

The bidder should satisfy the following Pre-qualification criteria to be eligible for further evaluation under this RFP. The bidder should enclose documentary evidence for fulfilling the Eligibility in the Pre-qualification Bid. If a bidder fails to enclose the documentary proof for eligibility, their bid is liable to be rejected.

The following is the Pre-Qualification Criteria:

The fol	following is the Pre-Qualification Criteria:			
S. No.	Eligibility Criteria	Documents Required		
1	The Bidder should be a Sole Proprietorship firm or a company registered in India under the Companies Act, 1956 / 2013 /LLP Act 2008 /Indian Partnership Act 1932, as amended from time to time, and should be in operation for at least the last 3 years as on the date of bid submission.	For Sole Proprietorship firm, following documents are required.  a. Copy PAN  b. Proof of address and contact details  For other, following documents are required:  a. Copy of valid Certificate of Incorporation from Registrar of Companies  b. Copy of Corporate Identification Number (CIN)  c. Copy of GST registration certificate  d. Copy of PAN		
2	The Prime bidder has option of partnering with maximum three (3) consortium members. The consortium members should be a Company registered in India under the Indian Companies Act 1956/2013 or a Registered Partnership Firm or a Sole Proprietary Firm or LLP.	In case the Consortium member is a Registered Company in India, they should produce the copy of the Certificate of Incorporation.  In case, the Consortium member is Registered Partnership Company/Firm, they should produce the copy of Registered Partnership Deed.  In case the Consortium member is a Sole Proprietary Firm, they should produce the copy of valid Tax Registration Certificate(s) [Registration certificate		

S. No.	Eligibility Criteria	Documents Required
		under equivalent law abroad for foreign company should be provided].
		A notarized or registered agreement between all the Consortium members mentioning the details of Prime bidder and other consortium members along with an outline of the financial strengths, technical strengths and the roles and responsibilities of each member of the consortium.
		Bidder is required to submit the consortium agreement as per the format enclosed as Annexure K in Section 6.1
3	The cumulative annual turnover of the Bidder (including its consortium members, if applicable) in the financial years, FY 2017-18,FY 2018-19, FY 2019-20 and current financial year, should be at least INR 7 Crores.	Certificate from the Statutory Auditor of the Company mentioning year-wise annual turnover.  And, Copy of audited profit and loss statement showing the year-wise turnover.  (As per the format enclosed as <b>Annexure F</b> in Section 6.1)
4	Average Net Worth of the Bidder (including its consortium members, if applicable), for the financial years, FY 2017-18, FY 2018-19, FY 2019-20 and current financial year, should be at least INR 25 Lacs as per the audited financial results.	Certificate from Statutory Auditor clearly stating the Net worth of the Bidder.  (As per the format enclosed as <b>Annexure</b> F in Section 6.1)
5	The bidder / consortium shall have experience of supplying, commissioning and providing support services for similar equipment as per BOM of order value INR 3 Crore in last 3 FYs in India.	Completion Certificate from the client on the letterhead of the client clearly mentioning the scope of work as per the format enclosed as Annexure G in Section 6.1. and Manufacturer Authorization Form from the Cisco, duly signed by the OEM, as per the format enclosed as Annexure J in section 6.1
6	Prime Bidder and any of the Consortium members should not have been	Bidder should submit an undertaking as mentioned in <b>Annexure H</b> in section 6.1

S. No.	Eligibility Criteria	Documents Required
	blacklisted by any central or state Govt.	of the RFP, that it has not been
	department or PSU on the date of bid	blacklisted/debarred by any Govt.
	submission.	department or any PSU in India as on bid
		submission date.
		In case of consortium, Prime bidder
		should submit an undertaking that prime
		bidder and the consortium member(s)
		have not been blacklisted/debarred by
		any Govt. department or any PSU in
		India as on bid submission date
7		For Pvt. Ltd. firms, a Board Resolution, as
	All documents in the proposed bid, shall	mentioned in <b>Annexure L</b> , in Section 6.1
	be signed by an authorized signatory, in	of the RFP to be submitted.
	whose name the Power of Attorney/	
	Board Resolution, should be duly	For others, the Power of Attorney, as
	issued.	mentioned in <b>Annexure I</b> , in Section 6.1
		of the RFP to be submitted.
8		Certificate, on INR 100/- non-judicial
	Prime Bidder/ Lead bidder to share the Document Verification Certificate	stamp paper and duly notarized and stamp,
		to be enclosed along with the bid
		documents (as per the format enclosed as
		<b>Annexure M</b> in Section 6.1)

<sup>\*\*\*</sup> Manufacturer Authorization Form shall be submitted mandatorily.

#### Note 1:

- a. Only the bids of those Bidders, who submit the prescribed Bid-processing fee and EMD, shall be considered for evaluation. The bids not accompanied with a valid Bid-processing fee and EMD as part of the proposal shall be summarily rejected.
- b. The Commercial bids of <u>only</u> those bidders, who meet the Pre-Qualification criteria, shall be opened.
- c. Bidders are required to provide the aforementioned information as per the formats provided along with the required supporting documents for each of the criteria mentioned above.

Proposals without necessary supporting documents or without meeting the prescribed qualification criteria will be treated as non-responsive and will not be considered for further evaluation.

#### Note 2: Consortium criteria

- a. In case of consortium, the Lead Bidder must be specified by the bidder.
- b. The Lead bidder and the consortium member(s) cannot participate in more than one bid as lead bidder/ consortium member.

- c. In case of a consortium, applicant consortia shall have a valid Memorandum of Understanding (MoU)/ Consortium Agreement among all the members signed by the CEO/ Country Head/Authorized Signatories of the companies dated prior to the submission of the bid. The MoU/ Consortium Agreement shall clearly state the composition of the consortium who shall be the Lead bidder, the complete description of the partner and roles and responsibilities of the partners.
- d. The consortium bid submitted without valid MoU/ Consortium Agreement shall be treated as non-responsive.
- e. By submitting the Bid, the prime bidder shall also be deemed to have acknowledged and agreed that in the event of a change in control of a Consortium Member or an Associate whose Technical Capacity and/ or Financial Capacity was taken into consideration for the purposes of short-listing and technically qualified under and in accordance with this RFP, the Bidder shall be deemed to have knowledge of the same and shall be required to inform the competent authority forthwith along with all relevant particulars about the same and the competent authority may, in its sole discretion, disqualify the Bidder or withdraw the work order from the PIA, as the case may be. In the event such change in control occurs after signing of the Agreement but prior to sign off of the project, it would, notwithstanding anything to the contrary contained in the Agreement, be deemed to be a breach of the Agreement, and the same shall be liable to be terminated without the competent authority being liable in any manner whatsoever to the Bidder.
- f. In such an event, notwithstanding anything to the contrary contained in the Agreement, the competent authority shall be entitled to forfeit and appropriate the Bid Security and Performance Security, as the case may be, as damages, without prejudice to any other right or remedy that may be available to the competent authority under the Bidding Documents and/ or the Agreement or otherwise
- g. The bidder (each member of the consortium) shall have company registration certificate, registration under labour laws and contract act, valid GST registration certificate and Permanent Account Number (PAN) issued by Income Tax department, Memorandum of Association and Article of Association (copy of the same should be provided)
- h. Prime bidder should submit an undertaking that prime bidder and the consortium member(s) have not been blacklisted/debarred by any Govt. department or any PSU in India as on bid submission date
- The award of contract shall be signed with the Lead Bidder only and the Lead Bidder shall be single Point of Contact for this Project. Performance security shall be submitted by the Lead Bidder
- j. The payments for the said project shall be released only in the name of Lead Bidder.
- k. Lead Bidder shall be solely responsible for any failure liable to the Government for the execution of the project in accordance with the terms and conditions of the bid document and a statement of this effect shall be included in the MoU/ Consortium Agreement.

#### 5.2 Commercial Evaluation Criteria

a. Financial bids submitted of only those bidders, who are qualified as per pre-qualification criteria shall be opened and are eligible for further evaluation.

- b. All the Pre-qualification qualified bidders shall be notified to participate in Commercial Bid opening process.
- c. Bidders quoting unrealistic cost shall be rejected straightaway by APSFL. Any bid found to have unsatisfactory response in the eligibility criteria as mentioned shall be rejected and shall not be considered for further evaluation.
- d. The commercial Bids for the Pre-Qualification qualified bidders shall be reviewed to determine whether the Commercial Bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at purchaser's discretion.
- e. Commercial Bids that are not as per the provided format in section 6.2 shall be liable for rejection.
- f. In case of computation error in commercial forms, the Technical/Evaluation Committee's decision in this regard shall be final and binding on all.

#### **5.3** Reverse Auction

- a. APSFL will schedule the reverse auction on the website of eProcurement.
- b. Only the qualified and whose financial bids are complying to the RFP requirements only will be permitted to participate in the reverse auction.
- c. The date and time will be intimated to the qualified bidders.
- d. Reverse auction will be conducted on the total price of the respective schedule, quoted by the bidder for the indicated quantities in the cost sheet.
- e. The amount quoted in the Bid will be considered for overall evaluation to arrive 'L1' bidder.
- f. The 'opening price' i.e. start price for Reverse Auction will be the L1 price quoted.
- g. The reverse auction will be conducted for the entire schedule. The bidder's screen will have provision for decrement of prices. In the bidder's screen the total price of his bid and the total lead price at that instance will also be displayed.
- h. For the purpose of Reverse Auction, the minimum bid decrement will be Rs. 10,00,000/- (Rupees Ten lakhs only)
- i. The Bidders can modify the total price of the bid based on the minimum bid decrement or the multiples thereof, to displace a standing lowest bid and become "L1", and this will continue as an iterative process.
- j. The reverse auction shall be conducted for 3 Hours. If any bidder submits a bid in the last 15 min of the auction closing time, the auction time will be automatically increased by 15 minutes. All bidders are required to submit their online bids during this period.
- k. After the completion of the online reverse auction, the Closing Price (Final L1 Price) and the successful bidder shall be finalized. The bidder has to submit the breakup of the revised cost (post reverse auction) as per commercial bid format of RFP within 2 working days after completion date of the reverse auction to the Email address: apsfl@ap.gov.in.
- 1. In case the bidder fails to submit the breakup of the cost quoted in the reverse auction, the quote shall stand cancelled and the EMD of the bidder will be forfeited.

## 5.4 Selection Process of Bidder

Evaluation of bids shall be done on Least Cost/Lowest Cost (L1) criteria as per the quotes submitted in reverse auction

#### 6. Bid Submission Forms

## **6.1 Pre-Qualification Evaluation Forms**

"All the forms in this section shall be uploaded as part of "PQ" Bid and in the "PQ" bid folder of the eprocurement platform. If the following documents are not found in the "PQ" bid folder, the bid shall be considered as non-responsive and may be rejected. Failure to submit any of the forms in this section shall lead to disqualification of the bidder."

Annexure A – Application Form			
(On Bidder's letterhead)			
То,	(Data)		
Managing Director,	(Date)		
Andhra Pradesh State FiberNet Limited NTR Administrative Block, 3rd Floor, Pandit Nehru Bus Station, NH -65, 520001	Vijayawada -		
Sub:			
Ref:			
Dear Sir,			

With reference to your RFP Document dated -----, I/We, having examined all relevant documents and understood their contents, hereby submit our Proposal to provide Cisco Electronic equipment for AP Fiber Grid Phase I Project

- 1) All information provided in the Proposal and in the Appendices is true and correct and all documents accompanying such Proposal are true copies of their respective originals.
- 2) I/We shall make available to the Authority any additional information it may deem necessary or require for supplementing or authenticating the Proposal.
- 3) I/We acknowledge the right of the Authority to reject our Proposal without assigning any reason or otherwise and hereby waive our right to challenge the same on any account whatsoever.

- 4) I/We to the best of our knowledge certify that in the last three years, we or any of our Associates have neither failed to perform on any contract, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder, nor been expelled from any project or contract by any public authority nor have had any contract terminated by any public authority for breach on our part.
- 5) I/We understand that you may cancel the Selection Process at any time and that you are neither bound to accept any Proposal that you may receive nor to select the selected supplier, without incurring any liability to the Bidders
- 6) I/We to the best of our knowledge certify that in regard to matters other than security and integrity of the country, we or any of our Associates have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority which would cast a doubt on our ability to undertake the Consultancy for the Project or which relates to a grave offence that outrages the moral sense of the community.
- 7) I/We to the best of our knowledge further certify that in regard to matters relating to security and integrity of the country, we have not been charge-sheeted by any agency of the Government or convicted by a Court of Law for any offence committed by us or by any of our Associates.
- 8) I/We hereby irrevocably waive any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority and/ or the Government of India in connection with the selection of Supplier or in connection with the Selection Process itself in respect of the above mentioned Project.
- 9) I/We agree and understand that the Proposal is subject to the provisions of the RFP document. In no case, shall I/We have any claim or right of whatsoever nature if our Proposal is not opened or rejected.
- 10) I/We agree to keep this offer valid for 180 days from the Proposal Due Date specified in the RFP.
- 11) I/We agree and undertake to abide by all the terms and conditions of the RFP Document. In witness thereof, I/We submit this Proposal under and in accordance with the terms of the RFP Document.

Yours faithfully, (Signature, name and designation of the authorized signatory) (Name and seal of the firm)

## **Annexure B – Profile of Bidder/ Partners**

(To be submitted by Bidder)

S. No.	Particulars	Details
1	Name of the Company	
2	Year of incorporation	
3	Nature of the Company (Registered Company)	
4	Registered Office Address	
5	Office Telephone Number	
6	Fax Number	
7	Contact Person	
8	Name	
9	Telephone Number	
10	Email Address	
11	Local presence at Andhra Pradesh, if any	
12	Office Address	
13	Office Telephone Number	
14	Fax Number	
15	Registration Details	
16	Permanent Account Number	
17	GST Registration Number	
18	Service Tax Registration Number	
19	Banker's Name, Address and Account Number	
20	No. of Technical staff employed	

Date	 Date	
	Company Seal	
Address	 Designation	
Name	 Name	
Signature	 Signature	
Witness:	SUPPLIER:	

Page **42** of **70** 

## Annexure C – Declaration of Acceptance of Terms and Conditions in the RFP

(To be submitted by Bidder)

	•	•
То,		[Date]
Managing	Director	
Andhra Pr	adesh State FiberNet Limi	ted
NTR Adm	ninistrative Block, 3rd Floo	or, Pandit Nehru Bus Station, NH -65, Vijayawada -
520001	,	
Sub:		
Sir,		
all the UNEQUIV also hereb Yours faith	sections and clauses VOCALLY. There is no dy confirm that the solution hfully,	t –is carefully read & understood and are COMPLIED UNCONDITIONALLY AND eviation from the terms and conditions of the RFP. We proposed by us will meet the project requirements.
	, name and designation of d seal of the firm)	the authorized signatory)
Note: A co	opy of this form should be	returned along with the Bid duly signed  Supplier:
Signature		Signature
		Name
Address		Designation
		Company Seal
Date		Date

## Annexure D – Undertaking on SoW Compliance and Unconditional Acceptance

10		
Managing Director		
Andhra Pradesh State FiberNet L	_td.	
3 <sup>rd</sup> Floor, NTR Administrative B	lock, Pandit Nehru Bus Station, I	NH-65,
Vijayawada – 520001, Andhra P		
India.		
Subject: Undertaking on SoW Co.	mpliance and Unconditional Acc	eptance with reference to
RFP No		
We, M/s	, based at	hereby confirm our
compliance to the requirements of referenced RFP. By way of this of	compliance undertaking, we cont	firm that we have adequate
capability and experience to perfo defined in the RFP.	rm the services outlined in the So	oW, as per the requirements
We confirm our unconditional a accordance with the Terms and Co	•	•
For M/s		
Authorized Signatory (duly signed	d and stamped)	
Name		
Designation		

## **Annexure E – Pre-Qualification Compliance Documents**

The bidder should attach following checklist for compliance with important criterion along with the bid to be submitted:

S. No.	Item	Complied (Yes/ No)	Remarks
1.	Bid Processing Fee		
2.	EMD		
3.	Application Form		
4.	All pages of bid are numbered, signed by authorized signatory and bids are sealed properly		
5.	Proof of authorized signatory (Power of Attorney/ Board Resolution)		
6.	Profile of the Bidder		
7.	Financial Turnover and Net worth of the Bidder		
8.	The Prime Bidder/Consortium should have completed supply/ installation/ maintenance of at least three Cisco projects (one of the 3 projects shall be DWDM) in last 5 years or have a valid Manufacturer Authorization Form (MAF) as on bid submission date		
9.	Self-Declaration Certificate (Certificate to be enclosed in the bid duly signed by the authorized signatory on its letterhead) regarding blacklisting by any central or state Govt. department or PSU on the date of bid submission.		
10.	Undertaking for Unconditional Acceptance of Terms and Conditions of the RFP		
11.	Consortium Agreement, if applicable		

## Annexure F - Financial Turnover and Net worth of the Bidder

(To be submitted by Bidder)

#### **Annual Turnover of the Prime Bidder**

Criteria	Sub Criteria	FY	Total Financials
	Turnover from	FY 2017-18	
Financial	business activities	FY 2018-19	
Capability	apability	FY 2019-20	
	FY 2020-21		
	Measured as paid-up	FY 2017-18	
	capital plus free	FY 2018-19	
Net worth reserves	FY 2019-20		
		FY 2020-21	

## Documentary Proof Required:

- Statutory Auditor / CA Certificate clearly specifying the turnover for the specified years.
- Audited P&L and Balance Sheets

## Annexure G- Format for Past Experience of the Bidder

Please provide citations as per the Qualification / Technical criteria in the format provided below. The relevant documentary proofs need to be attached.

Name of Client		Address	
		11441 655	
Type of Client		Order Value of	
(Govt./PSU/Others)		the Project(in	
		Crores)	
Duration of the		Start Date	
Assignment		(month/year):	
		End Date	
		(month/year):	
Referrals(Client side):	Name		
Provide one referral	Designation		
only	<b>Contact Number</b>		
	E mail Id		
Brief Description of			
the Project			

## Documentary Proof Required:

- Copy of Work order
- Certificate of successful operation by the client

[Doto]

## Annexure H – Declaration regarding Clean Track Record

10,	[Date]
Managing Director	
Andhra Pradesh State FiberNet Limited	
NTR Administrative Block, 3rd Floor, Pandit Nehru Bus Station, NH -65	, Vijayawada -
520001	
Sub:	
Ref:	
Sir,	

I/We hereby declare that my company has not been debarred / black listed as on Bid submission date by any State Government, Central Government, Central & State Govt. Undertakings / Organizations and by any other Quasi Government bodies / Organizations, and any other major Enterprise / Organizations in India for non-satisfactory past performance, corrupt, fraudulent or any other unethical business practices.

Yours faithfully, (Signature, name and designation of the authorized signatory) (Name and seal of the firm)

#### Note:

Т

• Submission of this Annexure is mandatory along with the bid. Failure to submit this Annexure may lead to disqualification.

## **Annexure I – Power of Attorney**

## Sample form of Power of Attorney for signing the Application & Bid

## (On INR 100.00 Non judicial Stamp Paper and duly notarized and stamped)

## KNOW ALL MEN BY THESE PRESENTS,

We	(name of the firm and address
	evocably constitute, nominate, appoint and authorize Mr.
/ Ms. (name),	son/daughter/wife of and presently
residing at	, who is presently employed with us and
holding the position of	, as our true and lawful
attorney (hereinafter referred to as the	he "Attorney") to do in our name and on our behalf, all
such acts, deeds and things as are n	ecessary or required in connection with or incidental to
submission of our application for qua	alification and submission of our bid for the Project vide
-	proposed by M/s Andhra Pradesh State FiberNet Ltd
(APSFL), including but not limited to	signing and submission of all applications, bids and other
documents and writings, participate	in pre-applications and other conferences and providing
	, representing us in all matters before the APSFL, signing
	uding the Agreement and undertakings consequent to
	dealing with the APSFL in all matters in connection with
	id for the said Project and/ or upon award thereof to us
and/or till the entering into of the Ag	reement with the APSFL.
and things done or caused to be done powers conferred by this Power of At	confirm and do hereby ratify and confirm all acts, deeds e by our said Attorney pursuant to and in exercise of the torney and that all acts, deeds and things done by our said ereby conferred shall and shall always be deemed to have
The power of attorney shall be effect	ctive from and will continue to be
	he attorney Mr./Ms ceases to be
in the employment of the company upower of attorney will supersede ar	inless otherwise withdrawn earlier by the company. This my power of attorney issued earlier prior to the date of orney iswithdrawn for any reasons, APSFL shall be pre
IN WITNESS WHEREOFF for ar	nd on behalf of M/s

	_ Managing director of	f the company has s	set his hands with
company seal on the day of _	Month of	year	and at
·			
For	(Authorised Sig	gnatory of the compa	ny)
(Signature, Name, Designation	, Address and emblem o	of the office seal)	
Accepted (Authorised Attorney	for the company)		
1.	1 27	2.	
(Signature in duplicate, Name,	Title and Address of the	e Attorney)	
Witnesses:			
1. (Notarized)			
2.			

#### **Notes:**

- "Submission of this Annexure is mandatory along with the bid. Failure to submit this Annexure may lead to disqualification".
- The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.
- Wherever required, the Bidder should submit for verification the extract of the charter documents and documents such as a board or shareholders' resolution/ power of attorney in favor of the person executing this Power of Attorney for the delegation of power here-under on behalf of the Bidder.
- In case the Application is signed by an authorized signatory / Partner, a certified copy in the regard should be enclosed in lieu of the Power of Attorney.

## **Annexure J- Manufacturer Authorization Form**

## **Authorization letters for OEM's**

To		Date:
Managing Director		
APSFL,		
3rd Floor, NTR Ad	ministrative Block, Pand	it Nehru Bus Station, NH – 65,
	01, Andhra Pradesh, Ind	
Reference: Tender	· No	
Sir,		
We	, (name and	d address of the manufacturer) who are established
and	reputed	manufacturers of
		(name of the product) do
hereby authorize	(Na	ame of The Bidder), having its registered office at
	(name and address	of the bidder) to bid, negotiate and conclude the
contract with you	against the above menti	oned tender for the above equipment / software
manufactured / dev	•	1 1
	1	
We hereby extend, o	our comprehensive maint	enance support for the hardware/software supplied
•	_	ritation for bid by Andhra Pradesh State FiberNet
		a legal agreement with for supply,
		ehensive maintenance support (maintenance) for
period of 3 years in	-	The contract of the contract o
period of a jears in	3 001/1 1 11W/3 0 .	
We also confirm th	at our offered product v	vill not be end of life for minimum of 24 months
	*	for such offered product/s will be available for
	s from the date of biddin	<u>*</u>
illimination of stylean	grow the date of ordain	<i>5</i> ·
Yours faithfully,		
	f M/s	(Name of the manufacturer)
Signature	1 1/1/ 5	(Name of the managemen)
Name		
Designation		
Address		
Date		
Duit		

#### Note:

• Submission of this Annexure is mandatory along with the bid. Failure to submit this Annexure may lead to disqualification.

## Annexure K – Consortium Agreement Format

## DRAFT MEMORANDUM OF UNDERSTANDING EXECUTED BY MEMBERS OF THE CONSORTIUM

[On Non-judicial stamp paper of Indian Rupees 100 duly attested and stamped by notary public]

This Memorandum of Understanding (MoU) entered into this day of [Date] [Month][Year] at [Place] among \_\_\_\_\_\_ (hereinafter referred to as " ") and having office at [Address]. India as Party of the Einst Party of the Committee of the Co

at [Place] among \_\_\_\_\_ (hereinafter referred to as " ") and having office at [Address], India, asPartyofthe FirstPartand \_\_\_\_\_ \_\_\_\_ (hereinafter ") and having office at [Address], asPartyoftheSecondPartand\_ referred as " (hereinafter referred as " ") and having office at [Address], as Party of the Third Part. The parties are individually referred to as Party and collectively as Parties. WHEREAS Andhra Pradesh State FiberNet Limited has issued a RequestforProposal ----AND WHEREAS the parties have had discussions for formation of a consortium for bidding for the said project and have reached an understanding on the following points with respect to the parties' rights and obligations towards each other and their working relationship. AS MUTUALUNDERSTANDING IT IS OFTHEPARTIES. HEREBYAGREEDANDDECLAREDAS FOLLOWS: The purpose of the agreement is to define the principles of collaboration among the parties to: Submit a response jointly to bid for the tender ----------asa consortium. a. Sign contract incase of award b. Provide and perform the supplies and services, which would be ordered by the authority pursuant to the contract. This agreement shall not be construed as establishing or giving effect to any legal ii. entity such as, but not limited to, a company, a partnership, etc. It shall relate solely towards the authority ------ for and related execution works to be performed pursuant to the contract and shall not extend to any other activities. iii. The parties shall be the jointly and severally responsible and bound towards the authority for the performance of the works in accordance with the terms and conditions of the tender document, and contract. iv. \_\_ (Name of party) shall act as Lead Partner of the consortium. As such, it shall act as the coordinator of the party's combined

activities and shall carry out the following functions:

- a. To ensure the technical commercial and adiministrative coordination of the work package.
- b. To lead the contract negotiations of the work package with authority.
- c. The lead partner is authorized to receive instructions and incur liabilities for and on behalf of all parties.
- d. In case of an award, act as channel of communication between the authority and the partiestoexecutetheContract
- v. That the parties shall carry out all the responsibilities of the project agreement.
- vi. That the broad roles and the responsibilities of each party at each stage of the bidding shall be as below:

Party A:	
Party B:	
Party C:	
That the parties affirm that they shall implen	nent the project in good faith and sha

- vii. That the parties affirm that they shall implement the project in good faith and shall take all necessarystepstoseetheprojectthroughexpeditiously.
- viii. That this MoU shall be governed in accordance with the laws of India and courts in Andhra Pradeshshall have exclusive jurisdiction to adjudicate disputes arising from the terms herein.

In the ss where of, the parties affirm that the information provided is accurate and true and have caused this MoU duly executed on the date and year above mentioned.

(Party of the first part)	(Party of the second part)	(Party of the third part)
Witness:		
i		
ii		

Note: Submission of this Annexure is mandatory along with the bid, in case of any consortium is formed. Failure to submit this Annexure may lead to disqualification.

## Annexure L - Board Resolution

## **Board Resolution (Suggested format)**

## (To be printed on organization letter head)

CERTIFIED TRUE COPY OF THE RESOLU	UTION PASSI	ED AT THE MEE	ETING OF THE
BOARD OF DIRECTORS of (Company Nam AT (Address)			(Date)
RESOLVED THAT the company has applications, annexure, and other documents with". on the company, until the same is withdrawn by Specimen Signatures of Authorised Signatory	to be submitted. The acts done by giving written	sign and submit and by the companer and documents	all the necessary y in connection
(Signature)  RESOLVED FURTHER THAT, a copy of designated director/ authorised signatory of the transfer of the	he company b	e furnished to AF	•
For the Organization, (Seal & Signature)			
Name:			
Designation:			
Note:			

Submission of this Annexure is mandatory along with the bid. Failure to submit this Annexure may lead to disqualification.

## **Annexure M – Document Verification Certificate**

## FORMAT FOR CERTIFICATE TO BE SUBMITTED / UPLOADED BY TENDERER ALONGWITH THE TENDER DOCUMENTS

(	On INR 100.00 Non judicial Stamp Paper and duly notarized and stamped)
	(Name and designation)** tedastheattorney/authorizedsignatoryofthetenderer(includingitsconstituents),M/s (hereinafter called the tenderer) for the purpose of RFP of APSFL, do hereby solemnly affirm and state on the behalf of the tenderer ng its constituents as under:
1.	I/We the tenderer(s) am/are signing this document after carefully reading the contents.
2.	I/We the tenderer(s)also accept all the conditions of the tender and have signed all the pages in confirmation thereof.
3.	I/WeherebydeclarethatI/wehavedownloadedthetenderdocumentsfromAPSFLwebsite <a href="http://apsfl.in/tenders/">http://apsfl.in/tenders/</a> or AP procurement website <a href="http://apsfl.in/tenders/">www.apeprocurement.gov.in.I/wehaveverifiedthecontentofthedocument fromthewebsiteandthereisnoaddition,nodeletionornoalterationtothecontent of the tender document. In case of any discrepancy noticed at any stage i.e. evaluation of tenders, execution of work or final payment of the contract, the master copy available with the APSFL shall be final and binding uponme/us.</a>
4.	I/we declare and certify that I/we have not made any misleading or false representation in the forms, statements and attachments in proof of the qualification requirements.
5.	I/We also understand that my/our offer will be evaluated based on the documents/credentials submitted along with the offer and same shall be binding upon me/us.
6.	I/We declare that the information and documents submitted along with the tender by me/us are correct and I/we are fully responsible for the correctness of the information and documents, submitted byus.
7.	I/Weunderstandthatifthecertificates regarding eligibility criteria submitted by us are found to be forged/false or in correct at any time during process for evaluation of tenders, it shall lead to for feature of the tender EMD besides banning of business for a period of up to five year. Further, I/we (insert name of the tenderer)** and all my/our constituents understand that my/our offer shall be summarily rejected.
8.	I/We also understand that if the certificates submitted by us are found to be false/forged or incorrect at any time after the award of the contract, it will lead to termination of the contract, along with forfeiture of EMD and Performance guarantee

besides any other action provided in the contract including banning of business for a period of up to five year.

SEAL AND SIGNATURE
OF THE TENDERER

Place:

Dated:

## **Note:**

• Submission of this Annexure is mandatory along with the bid. Failure to submit this Annexure may lead to disqualification.

#### **6.2** Commercial Forms

## Annexure N- Commercial Proposal Submission Form

	Dated:
То	
Sir/ Madam,	
Subject: ""	
Reference: RFPNo:	

We, the undersigned SUPPLIER, having read and examined in detail all the RFP in respect of "Selection of Supplier for Procurement of ------ do hereby propose to provide services as specified in the RFP number ------

#### 1. PRICE AND VALIDITY

- a. All the prices mentioned in our Bid are in accordance with the terms & conditions as specified in the RFP. The validity of bid is 180 days from the date of opening of the RFP.
- b. We are an Indian Firm and do hereby confirm that our prices exclude all taxes. However, all the taxes are quoted separately under relevant sections and shall be applicable as per actuals.
- 2. We have studied the laws relating to Indian Income Tax Department and hereby declare that all income tax, surcharge on Income Tax, Professional and any other Corporate Tax, withholding tax as applicable under the law, shall be paid by us.

## 3. EARNEST MONEY DEPOSIT (EMD)

We have enclosed an EMD for a sum of ------This EMD is liable to be forfeited in accordance with the provisions of the **Section II - General Instructions to Bidders.** 

#### 4. TENDER PRICING

We further confirm that the prices stated in our bid are in accordance with your Instruction to Bidders included in RFP.

#### 5. QUALIFYING DATA

We confirm having submitted the information as required by you in your Instruction to Bidders. In case you require any other further information/documentary proof in this regard before evaluation of our Bid, we agree to furnish the same in time to your satisfaction.

#### 6. BID PRICE

We declare that our Bid Price is for the entire scope of the work as specified in Scope of Work. These prices are indicated in Bid Submission Formats attached with our Financial Bid as part of the Bid Response and the price quoted in the reverse auction.

#### 7. CONTRACT PERFORMANCE GUARANTEE BOND

We hereby declare that in case the Contract is awarded to us, we shall submit the Bank Guarantee for Contract performance in the prescribed format given in RFP.

We hereby declare that our Bid is made in good faith, without collusion or fraud and the information contained in the Bidis true and correct to the best of our knowledge and belief. We understand that our Bid is binding on us and that you are not bound to accept a Bid you receive.

We confirm that no deviations are attached here with this financial offer.

Thanking you,		Yours faithfully,
		(Signature of the SUPPLIER)
		Printed Name
		Designation Seal.
Date:		
		Place:
Business A	Address:	
Witness:		Supplier:
Signature		Signature
Name		Name
Address		Designation
		Company Seal
Date		Date

#### Note:

• Submission of this Annexure is mandatory along with the Commercial bid. Failure to submit this Annexure may lead to disqualification.

#### **Annexure O– Commercial Bid Cost Components**

1. Price Bid for Supply and installation of Cisco Electronic Equipment for AP Fiber Grid Phase I Project

S. No	Product ID	Description	Unity of Measurement	Quantity	Unit cost (Rs.)	Total Cost(Rs.)
1	EPA-10X10GE=	Cisco ASR 1000 10x10GE Ethernet Port Adapter with 3 yrs support	Nos.	2		
2	N9K- X97160YC-EX=	Nexus 9500 NX-OS line card, 48p 10G/25G with 4p (40G/100G) QSFP28	Nos.	2		
3	40 DAC	QSFP-H40G-AOC 15M (40G DAC)	Nos.	6		
4	NCS2K-200G- CK-C=	50G/100G/200G CPAK Multi-Rate Line Card with 3yrs support	Nos.	2		
5	NCS2K-200G- CK-LIC=	200G - CPAK MR Line Card - C-Band - Licensed with 3yrs Support	Nos.	2		
6	R-ISE-VMM- K9=	Cisco ISE Virtual Machine Medium with installation	Nos.	2		
6.1	L-ISE-BSE- PLIC	Cisco ISE Base License - to manage 2500 devices for AAA function TECAC+	Nos.	2500		
6.2	L-ISE- TACACS-ND=	Cisco ISE Device Admin Node License	Nos.	2		
6.3	Service	One time implementation charges for Cisco ISE				
7	RAM Upgrade	RAM Upgrade from 128Gb to 256GB, Additional 4TB HDD For Cisco UCS C220 M5 Server	Sets	1		
8	AMC	3 Years AMC for Cisco Hyperflex System	Sets	1		
9	RJ45 to DB9	Rollover Console Cable for Cisco Router	Nos.	50		
10	DB9 to USB	Rollover Console Cable for Cisco Router	Nos.	50		
11	Ethernet Switch	12 Port 1G Switch - SG 300	Nos.	1		

12	C: OI A	Supply of Optical Line Amplifies NCS2006	Sets	3	
	Cisco OLA	with installation			
12.1.1	NCS2K-TNCS- O-K9=	NCS 2000 Transport Node Controller w/2x OTDR/OSC	Nos.	6	
12.1.2	CON-SNT- NCS2KTNO	SNTC-8X5XNBD NCS 2000 Transport Node Controller w/2x - 3 Years	Nos.	6	
12.1.3	SF15454MC- R1090K9	NCS 2K/MSTP - R10.7 SW, TNCE, TSCE, TNCS/O - WSON CP	Nos.	6	
12.1.4	NCS2006-SA=	NCS 2006 Shelf Assembly	Nos.	3	
12.1.4	CON-SNT- NCS2006A	SNTC-8X5XNBD NCS 2006 Shelf Assembly	Nos.	3	
12.1.5	NCS2006-LCD=	NCS 2006 LCD Display with Backup Memory	Nos.	3	
12.1.6	15454-BLANK=	Empty slot Filler Panel	Nos.	12	
12.1.7	NCS2006-FTA=	NCS 2006 Fan Tray	Nos.	3	
12.1.8	NCS2006-AC=	NCS 2006 1,500W AC Power Supply	Nos.	6	
12.1.9	NCS2006-ECU=	NCS 2006 External Connections Unit	Nos.	3	
12.1.10	15454-LC-LC- 2=	Fiber patch cord - LC to LC - 2m	Nos.	6	
12.1.11	15454-OPT- EDFA-24=	15454 MSTP - Optical Amplifier - C-band - 24dB Gain	Nos.	6	
12.1.12	CON-SNT- 15454OPE	SNTC-8X5XNBD 15454 MSTP - Optical Amplifier - C-band - 3 Years	Nos.	6	
12.2		Supply, fixing of wall mount 48 port FDMS with required trays and splicing of necessary patch cords	Nos.	3	
12.3		EMS Licenses for OLA With 3 Years Support	Set	3	
12.4	Service	One time implementation for CISco OLA NCS2006 (as per above BoQ)			
		Total		1	
					1

#### \*\*\*Prices are exclusive of taxes

*Note:* 

- a. Prices in Financial Bid should be quoted in the provided format.
- b. All prices should be quoted in Indian Rupees and indicated in both figures and words.
- c. In case there is discrepancy between words and figures, the amount in words shall prevail.
- d. APSFL reserves the right to reject the bid, which are not submitted in the prescribed format.

#### **Instructions to fill the Financial Bid:**

- a. Bidder should provide all prices as per the prescribed format under this Annexure. Bidder should not leave any field blank.
- b. All the prices are to be entered in Indian Rupees ONLY (% age values are not allowed).
- c. All the prices quoted in the Financial Bids shall be exclusive of applicable taxes and levies.
- d. APSFL reserves the right to ask the Bidder to submit proof of payment against any of the taxes, duties, levies indicated.
- e. For the purpose of evaluation of Financial Bids the APSFL shall make appropriate assumptions to arrive at a common bid price for all the Bidders. This however shall have no co-relation with the Contract value or actual payment to be made to the Bidder.
- f. The soft copy of the financial bid should be uploaded online. The financial bid formats shall be provided in company's letter of the lead bidder duly signed and stamped.

## **6.3** Other Forms and Formats

## **Annexure P – Performance Bank Guarantee Format**

(To be submitted by the successful bidder on Rs.100/- stamp paper)

			APSFL			_	_		_	
							-		formance	
Guarantee a	s maybe	mod	ified from	n time to	time w	herever	necessary	unde	r the term	is and
conditions o	f the Agr	reeme	nt entered	into by	the said	successfu	ıl bidder i	n resp	ect of wor	k
	, RF	P No.			under A	APSFL fo	r the due	fulfilm	nent of the	terms
and conditio	ns of the	e said	Agreeme	nt under	APSFL,	on prod	uction of	a Ban	k Guarant	ee for
Rs(Rupe	ees			or	ıly),we					Bank"
APSFL, or										
(Rupees										
reservation a										
of any breac		_	-		_			•	-	
under the sai	-			J					δ	
We		•					Bank, fu	rther a	gree that	the
guarantee he										
taken for the	•						_	-		
enforcement	•			•						
APSFL have					•			_		
Authority ce		• 1					C			
have been fu										
	-	_	-	•						_
the guarante									(uate) a	IIIU
APSFL shall		_		_					1 41 '	
We						•				
guarantee du	iring its o	curren	icy except	with the	previou	s consent	t of the Al	PSFL 1	in writing.	
Dated			da	ay of			2020.			
Place:										
Date: Signat	ure and s	seal of	f Guaranto	ors (Banl	<b>(</b> )					

## **Annexure Q – Draft Contract Format**

THIS AGREEMENT made the day of20XX BETWEEN	
The <b>APSFL</b> (hereinafter referred to as "the Purchaser") which expression repugnant to the context or meaning thereof mean and be deemed to include agents, representatives and permitted assigns of the First Part.  AND	
The Party (hereinafter referred to as "the SUPPLIER") which	expression shall
unless repugnant to the context or meaning thereof mean and be deemed successors and permitted assigns having its registered office at of	
WHEREAS	
The Purchaser had invited Bids vide their Tender (hereinafter refe ''RFP') for "Selection of SUPPLIER	rred to as
(a) The SUPPLIER had submitted its proposal dated (hereinaft the 'Bid') for the provision of such services in accordance with its principle in its Bid and in accordance with the terms &conditions of the RFP and	oposal as set out
(b) The Purchaser has agreed to select the SUPPLIER for the provision and the SUPPLIER has agreed to provide services as are represent including the terms & conditions of this Contract, the Schedules and Anhereto and in accordance with the terms & conditions of the RFP and discussions, negotiations and clarifications in relation to the implementation of the relation to the implementation.	nted in the RFP, nnexure attached d in terms of the
(c) In consideration of the foregoing and the mutual covenants and pro- herein and other good and valuable consideration the receipt and adeq hereby acknowledged, the parties intending to be bound legally.	

## NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

- (d) In this Agreement, words and expressions shall have the same meanings as are respectively assigned to them in the General Conditions of the Contract referred to.
- (e) The following documents shall be deemed to form and be read and construed as part of this Agreement viz:
  - i. the Scope of Work
  - ii. the General Conditions of the Contract

- iii. Approach Paper on methodology and work plan for performing the assignment
- iv. Copy of RFP, financial proposal as submitted by the SUPPLIER and as amended pursuant to the post bid negotiations
- v. Format of bank guarantee for Performance Security.
- vi. the Service Level Agreement (SLA)
- vii. the Purchaser's Notification of Award.
- (f) In consideration of the payments to be made by the Purchaser to the SUPPLIER as hereinafter mentioned, the SUPPLIER hereby covenants with the Purchaser to provide the Services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
- (g) The Purchaser hereby covenants to pay the SUPPLIER in consideration of the provision of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties accordance with their respective la	· ·
Signed, Sealed and Delivered by the presence of:	(For the Purchaser in the
Signed, Sealed and Delivered by the presence of:	(For the Bidder) in the

## Annexure R – Pre-Bid Queries Format

All enquiries from the Bidders relating to this RFP must be submitted to the Managing Director, APSFL. These queries should be e-mailed to <a href="maileo-apsfl@ap.gov.in">apsfl@ap.gov.in</a>. The queries should necessarily be submitted in the following Format:

S. No.	Sectio n No.	Page no.	Content of the RFP requiring clarification	Clarification Sought

# **6.3 Annexure S – Earnest Money Deposit (EMD) Format** (To be executed in Rs.100/- Stamp Paper)

To,			
The Managing Director,			
Andhra Pradesh State FiberNet Limited,			
3rd Floor, NTR Administrative Block,			
Pandit Nehru Bus Station,			
NH – 65, Vijayawada – 520013			
Bank Guarantee No:			
Amount of Guarantee:			
Guarantee covers from:			
Last date for lodgement of claim:			
This Guarantee executed by	(Banker's Name & Address) having our Head		
Office at(address	) (hereinafter referred to as "Bank") in favour of		
Andhra Pradesh State FiberNet Limited N7	TR Administrative Block, 3rd Floor, Pandit Nehru		
Bus Station, NH -65, Vijayawada — $520013$	India (hereinafter referred to as "Beneficiary") for		
an amount not exceeding Rs/- (R	upeesOnly) as per the request of		
M/s having its office address at	(hereinafter referred to as "Bidder")		
against RFP referenceof M/s. And	hra Pradesh State FiberNet Limited (APSFL). This		
guarantee is issued subject to the condition	that the liability of the Bank under this guarantee		
is limited to a maximum of Rs.	/- (Rupees Only) and the guarantee		
shall remain in full force up to (d	late) and cannot be invoked otherwise by a written		
demand or claim by the beneficiary under the	he Guarantee served on the Bank before		
(date).			
ANDWHEREAS it has been stipulated by	you in the said ORDER that the Supplier shall		
furnish you with a Bank Guarantee by a So	cheduled/Nationalized Bank for the sum specified		
therein as EMD towards bid submission.			
ANDWHEREAS we have agreed to give th	e Bidder a Guarantee.		
THEREFORE, we (Bankers address), hereb	y affirm that we are Guarantors and responsible to		
you on behalf of the Bidder for Rs	/- (Rupees Only) and we		
undertake to pay you, upon your first writte	en demand without any demur, cavil or argument,		
any sum or sums within the limit of Rs.	/- (Rupees Only) as		
aforesaid, without your needing to prove or	show grounds or reasons for your demand or the		
sum specified therein. We will pay the gua	aranteed amount notwithstanding any objection or		
dispute whatsoever raised by the Bidder.			
This Guarantee is valid until			
Place:			
Date:	Signature and seal of Guarantors (Bank)		

## 7. Penalties and Payment Schedule

### 7.1 Service Level Agreements

Service Level Agreement (SLA) shall become the part of contract between APSFL and the successful bidder. SLA defines the terms of the successful bidder's responsibility in ensuring the timely delivery of the deliverables and the correctness of the same based on the agreed Performance Indicators.

The successful bidder has to comply with service level requirements to ensure adherence to project timelines, quality and availability of services, throughout the period of this contract i.e. during 3 months of implementation phase including monsoon period and for a period of three (3) years during operation and maintenance. The successful bidder has to supply appropriate software/hardware/automated tools as may be required to monitor and submit reports of all the SLAs mentioned in this section.

The Project Milestones will be as follows:

S. No.	Project Milestone	Months
1.	Award of Contract	Т
2.	Design review of NOC and DWDM/optical transport network and submission of reports	T+ 2 weeks
3.	Delivery of all equipment	T+ 8 weeks
4.	Installation and commissioning of all equipment (Go live)	T+12 weeks
5.	Training and knowledge transfer	T+13 Week
6.	Support – year 1	S.No: 4 + 1 year
7.	Support- year 2	S.No:4+2 years
8.	Support-year 3	S.No: 4+ 3years

#### 7.2 Payment Terms

The successful bidder shall be entitled to raise invoices (along with all supporting documents), as per below stated milestones. APSFL shall release payments against all valid invoices, subject to satisfactory acceptance of the deliverables as per the scope of work by APSFL/ APSFL appointed agency.

S. No.	Project Milestone	Months
1.	Delivery of all equipment	50% of the payment shall be released
2.	Installation and commissioning of all equipment (Go-Live)	35% of the payment shall be released

3.	Support –year 1	5% of the payment shall be released after completion of 1st year or on submission of 5% BG
4.	Support- year 2	5% of the payment shall be released after completion of 2 <sup>nd</sup> year or on submission of 5% BG
5.	Support-year 3	5% of the payment shall be released after completion of 3 <sup>rd</sup> year.

#### Note:

- a. All payments shall be released after certification of delivery, installation and acceptance by APSFL or its appointed agency.
- b. All payments shall be made in Indian rupees only (INR).
- c. Payment shall be released against the invoices raised by supplier on providing all relevant documents timely, including acceptance testing report duly signed and approved by APSFL/APSFL appointed agency, and are complete in all respect and subsequent approval.
- d. Payment shall be subject to deductions of any amount for which the supplier is liable under the RFP conditions. Further, all payments shall be made subject to deduction of applicable taxes and other Government levies like TDS (Tax Deduction at Source) and etc., as per the current Income-Tax Act.

#### 7.3 Penalty

The selected vendor(s) has to provide comprehensive onsite warranty for all the equipment Supplied through this RFP for a period of three (3) years from the date of commissioning as per the terms & conditions in the tender and to meet the SLA as stated below: The SLA will be calculated on **monthly basis** and the SLA parameters are as given below:

Specification of Severity Levels and Penalties during the business hours (08:00 hrs to 17:00 hrs). The time will be calculated from the time the problem is reported by the helpdesk of AP Fiber grid

- i. The average downtime (fault restoration time) of faulty Equipment will be taken as reference to define the severity level and the penalty.
- ii. The Equipment failures, which results in non-availability of services/interruption of services/performance issues, will be treated as down time and the same will be calculated for all the faulty Equipment and if the downtime is within 6 Hours, the failures shall be treated as Severity Level 1.

- iii. The Equipment failures, which results in non-availability of services/interruption of services/performance issues, will be treated as down time and the same will be calculated for all the faulty Equipment and if the average down is beyond 6 Hours and within 12 hours, the failures shall be treated as Severity Level2
- iv. The Equipment failures, which results in non-availability of services/interruption of services/performance issues, will be treated as down time and the same will be calculated for all the faulty Equipment and if the average down is beyond 12 hours and within 24 hours, the failures shall be treated as Severity Level 3
- v. The Equipment failures, which results in non-availability of services/interruption of services/performance issues, will be treated as downtime and the same will be calculated for all the faulty Equipment and if the average down is beyond24hours, the failures shall be treated as Severity Level 4.
- vi. Partial restoration of failures resulting in deteriorated functioning of the system shall not be treated as rectification, under any circumstances and the down time till the proper restoration of failure shall be counted in full.
- vii. The SLA will be calculated on monthly basis and the SLA parameters are as given below: The penalties to be imposed for the restoration of different severity levels of faults are defined below.

Severity	MTTR	Penalty
Level		
Level 1 Up to 4 Hours		0.5 % of total project cost
Level 2	Beyond 4hours&Up to 8hours (98% of the tickets raised)	1 % of total project cost
Level 3	Beyond 8 hours and up to 24 hours	2 % of total project cost
Level 4	Beyond 24hours	APSFL may terminate the contract

For the purpose of calculating SLA, the following faults or outage hours shall be excluded:

- i. Periods where the APSFL/customer is inaccessible to confirm the status of the system after fault clearance by the vendor.
- ii. Periods where the equipment is switched off at the customer end due its own reasons. The onus lies on APSFL to ensure that the on-site equipment is Powered ON and / or the Network Monitoring tools, if any, that are used by APSFL should be able to filter out the time period of box being voluntarily switched off, from the Down Time calculations.

- iii. Periods where the failure of any components or equipment belonging to APSFL/Customer which is not part of this RFP.
- iv. The time lost in attending to a complaint due to delay in entering APSFL's/customer's premises shall not be considered as a down time. The SLA document will be reviewed for any changes/amendments that are deemed necessary by APSFL during the three-year support period.
- v. Successful bidder should maintain adequate spares to support SLA requirements